



R32

HVAC & Building Technologies

Engineering Data

M thermal Arctic Series Split



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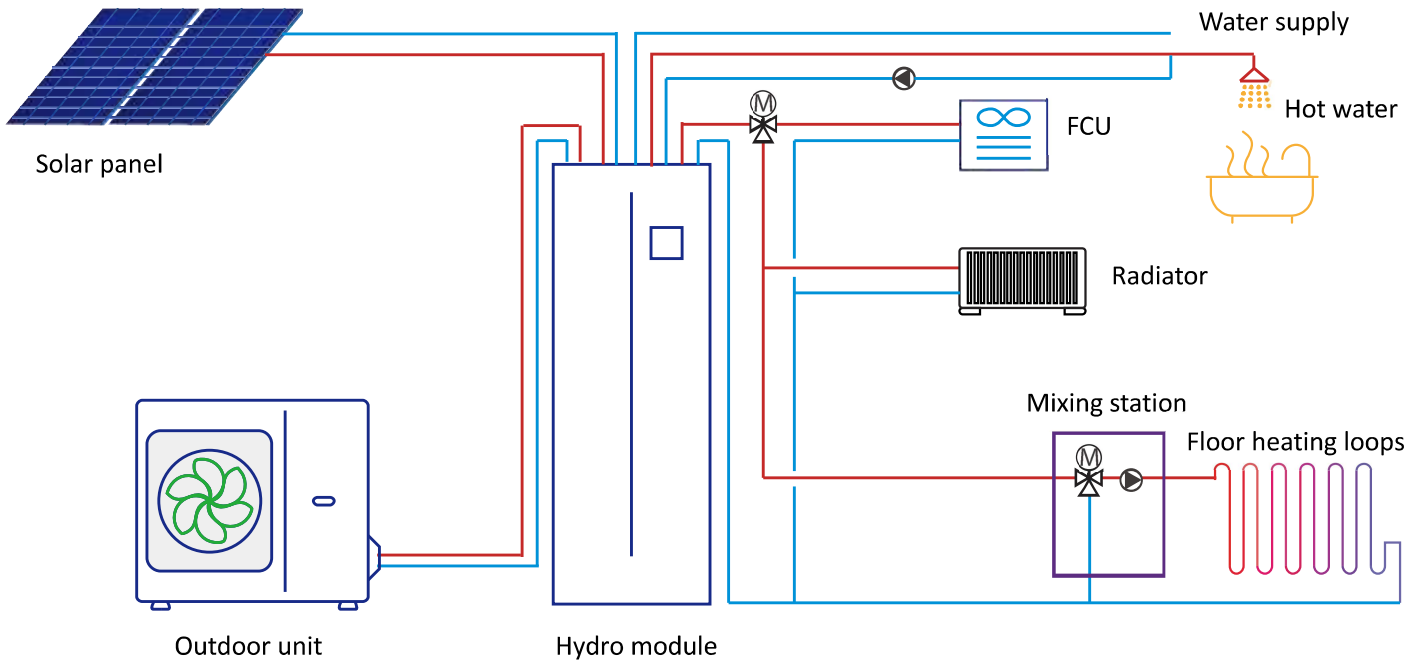
Part 1

General Information

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1 M thermal Split System

1.1 System Schematic



M thermal is an integrated air-to-water heat pump system which is one-stop solution for space heating, space cooling and domestic hot water. The outdoor heat pump system extracts heat from the outdoor air and transfers this heat through refrigerant piping to the plate heat exchanger in the hydro module with water tank. The heated water in the hydro module circulates to low temperature heat emitters (under-floor heating loops or low temperature radiators) to provide space heating. The 4-way valve in the outdoor unit can reverse the refrigerant cycle so that the hydro module can provide chilled water for cooling using fan coil units. Because the water tank is integrated design in the hydro module, so it can provide hot water directly to the users.

The heating capacity of heat pumps decreases with ambient temperature dropping. Backup electric heater is standard equipped to provide additional heating capacity for use during extremely cold weather when the heat pump capacity is insufficient.

1.2 System Configurations

M thermal Split is configured to run with the electric heater either and can also be used in conjunction with an auxiliary heat source such as a boiler.

The chosen configuration affects the size of heat pump that is required. Three typical configurations are described below.

Configuration 1: Heat pump only

- The heat pump covers the required capacity and no extra heating capacity is necessary.
- Requires selection of larger capacity heat pump and implies higher initial investment.
- Ideal for new construction in projects where energy efficiency is paramount.

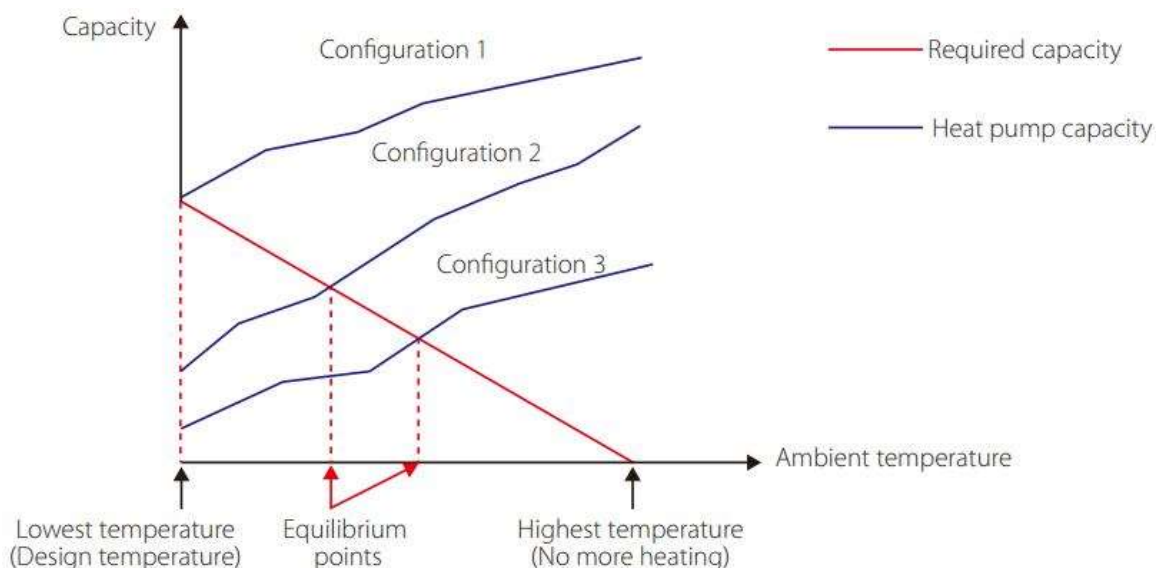
Configuration 2: Heat pump and backup electric heater

- Heat pump covers the required capacity until the ambient temperature drops below the point at which the heat pump is able to provide sufficient capacity. When the ambient temperature is below this equilibrium point, the backup electric heater supplies the required additional heating capacity.
- Best balance between initial investment and running costs, results in lowest lifecycle cost.
- Ideal for new construction.

Configuration 3: Heat pump conjunction with auxiliary heat source


- Heat pump covers the required capacity until the ambient temperature drops below the point at which the heat pump is able to provide sufficient capacity. When the ambient temperature is below this equilibrium point, depending on the system settings, either the auxiliary heat source supplies the required additional heating capacity or the heat pump does not run and the auxiliary heat source covers the required capacity.
- Enables selection of lower capacity heat pump.
- Ideal for refurbishments and upgrades.


System configurations






2 Unit Capacities

2.1 Outdoor unit

Model MHA-	V4W/D2N8-B	V6W/D2N8-B
Power Supply (V/Ph/Hz)	220-240/1 /50	220-240/1 /50
Appearance		

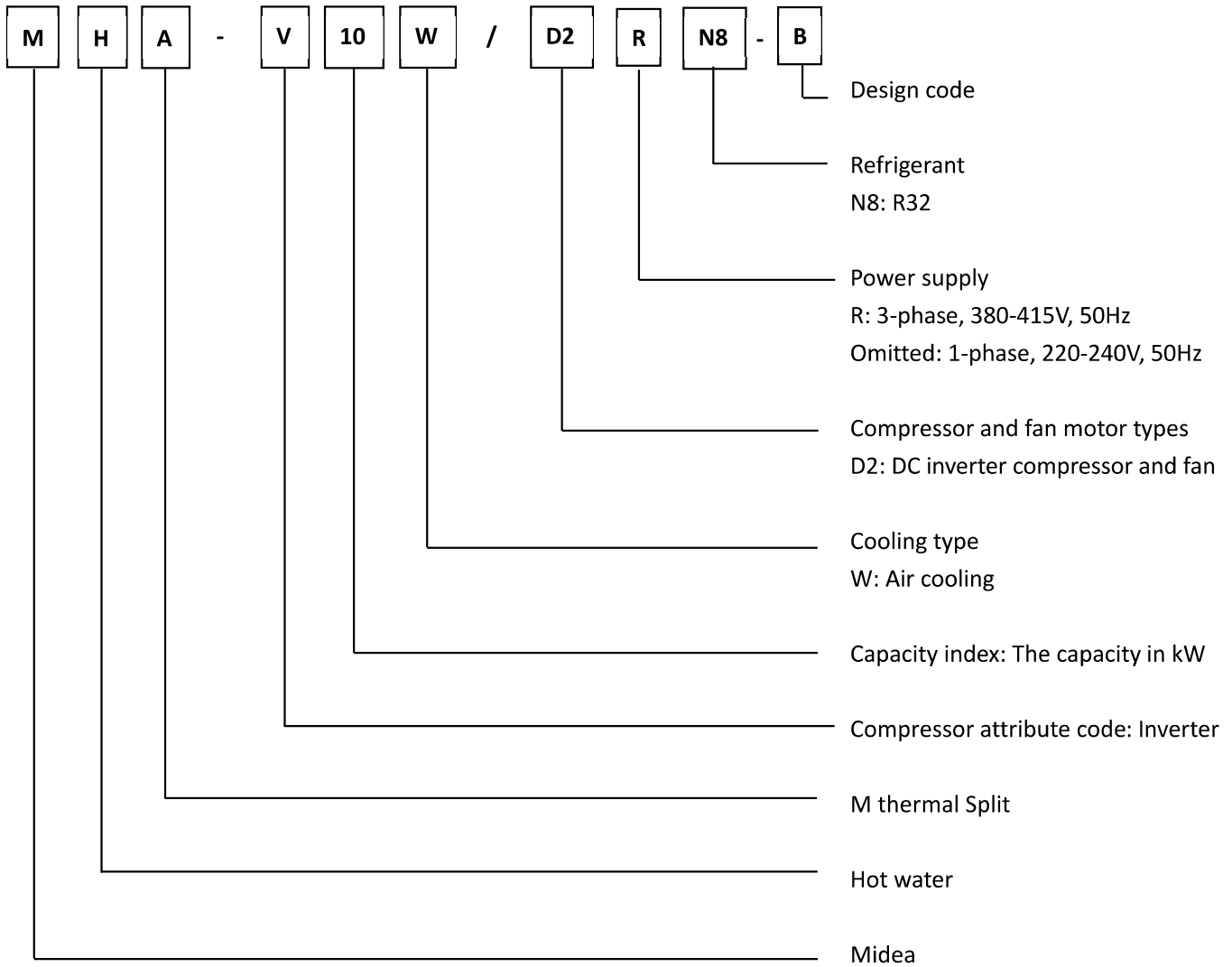
Model MHA-	V8W/D2N8-B	V10W/D2N8-B	V12W/D2N8-B	V12W/D2RN8-B	V14W/D2N8-B	V14W/D2RN8-B	V16W/D2N8-B	V16W/D2RN8-B
Power Supply (V/Ph/Hz)	220-240/1/50	220-240/1/50	220-240/1/50	380-415/3/50	220-240/1/50	380-415/3/50	220-240/1/50	380-415/3/50
Appearance								

2.2 Hydro module with water tank

Model HBT-	A100/190CD30GN8-B	A100/240CD30GN8-B	A160/240CD30GN8-B
Power Supply (V/Ph/Hz)	220-240/1 /50	220-240/1 /50	220-240/1 /50
Compatible outdoor unit model	MHA-V4W/D2N8-B MHA-V6W/D2N8-B MHA-V8W/D2N8-B MHA-V10W/D2N8-B	MHA-V4W/D2N8-B MHA-V6W/D2N8-B MHA-V8W/D2N8-B MHA-V10W/D2N8-B	MHA-V12W/D2N8-B MHA-V14W/D2N8-B MHA-V16W/D2N8-B MHA-V12W/D2RN8-B MHA-V14W/D2RN8-B MHA-V16W/D2RN8-B
Appearance			

3 Nomenclature

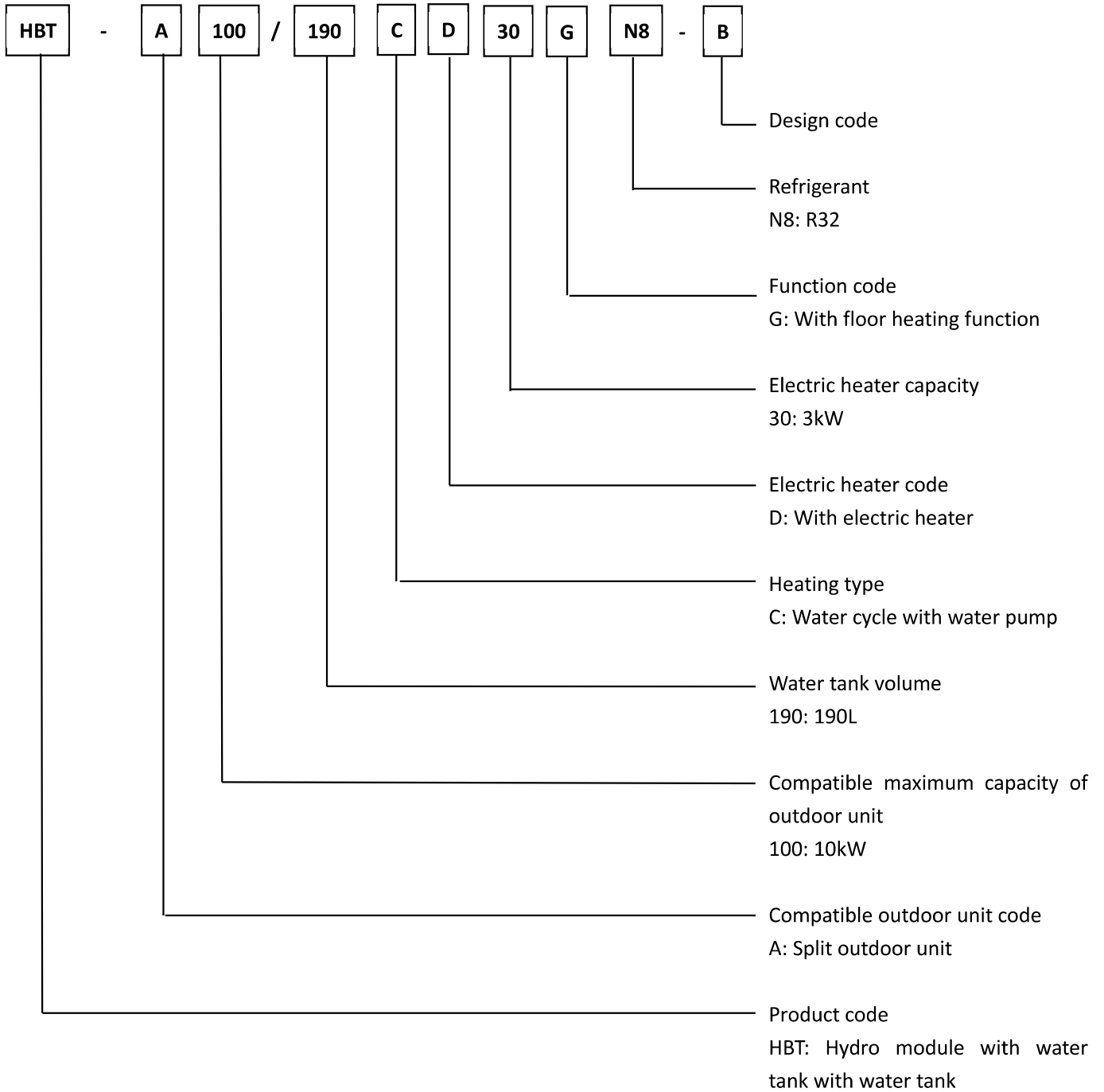
3.1 Outdoor unit



M thermal Arctic Split



3.2 Hydro module with water tank



4 System Design and Unit Selection

4.1 Selection procedure

Step 1: Total heat load calculation

Calculate conditioned surface area
Select the heat emitters (type, quantity, water temperature and heat load)

Step 2: System configuration

Decide whether to include AHS and set AHS's switching temperature
Decide whether backup electric heater is enabled or disabled

Step 3: Selection of outdoor units

Determine required total heat load on outdoor units
Set capacity safety factor
Select power supply

Provisionally select M thermal Split unit capacity based on nominal capacity

Correct capacity of the outdoor units for the following items:
Outdoor air temperature / Outdoor humidity / Water outlet temperature¹ /
Altitude / Anti-freeze fluid

Is corrected M thermal Split unit capacity \geq Required total heat load on outdoor units²

Yes

M thermal Split system
selection is complete

No

Select a larger model or enable
backup electric heater operation

Notes:

1. If the required water temperatures of the heat emitters are not all the same, the M thermal Split's outlet water temperature setting should be set at the highest of the heat emitter required water temperatures. If the water outlet design temperature falls between two temperatures listed in the outdoor unit's capacity table, calculate the corrected capacity by interpolation.
2. If the outdoor unit selection is to be based on total heating load and total cooling load, select Split units which satisfy both total heating and cooling load requirements.

M thermal Arctic Split

4.2 M thermal Leaving Water Temperature (LWT) Selection

The recommended design LWT ranges for different types of heat emitter are:

- For floor heating: 30 to 35°C
- For fan coil units: 40 to 45°C
- For low temperature radiators: 40 to 50°C

4.3 Optimizing System Design

To get the most comfort with the lowest energy consumption with M thermal, it is important to take account of the following considerations:

- Choose heat emitters that allow the heat pump system to operate at as low a hot water temperature as possible whilst still providing sufficient heating.
- Make sure the correct weather dependency curve is selected to match the installation environment (building structure, climate) as well as ender user's demands.
- Connecting room thermostats (field supplied) to the hydro system helps prevent excessive space heating by stopping the outdoor unit and circulator pump when the room temperature is above the thermostat set point.

4.4 Tank back up heater notice

Heat pump will stop when T5(tank temperature) has reached the minimum of both T5S(tank setting temperature) and T5stop (highest tank temperature which can be reached under certain ambient temperature with heat pump only) and lasted for 5s. The value of T5stop is shown as below.

If T5S is higher than T5stop, then T5S can not be reached with heat pump only. In this case, tank back up heater is needed in order to reach T5S.

T5stop value:

Ambient temperature(°C)	< -20	-20~15	-15~-10	-10~-5	-5~0	0~5	5~10
T5stop(°C)	35	40	45	48	52	55	56

Ambient temperature(°C)	10~15	15~20	20~25	25~30	35~40	40~65	40~65
T5stop(°C)	57	56	55	52	50	48	45

Part 2

Engineering Data

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1 Specifications

Outdoor Unit Model MHA-				V4W/D2N8-B	V6W/D2N8-B	V8W/D2N8-B	V10W/D2N8-B
Indoor Unit Model				HBT-A100/190CD30GN8-B			
Heating	A7W35	Capacity	kW	4.25	6.20	8.30	10.00
		Rated input	kW	0.82	1.24	1.60	2.00
		COP			5.20	5.00	5.20
	A7W45	Capacity	kW	4.35	6.35	8.20	10.00
		Rated input	kW	1.14	1.69	2.08	2.63
		COP			3.80	3.75	3.95
	A-7W35	Capacity	kW	4.7	6.00	7.00	8.00
		Rated input	kW	1.52	2.00	2.19	2.62
		COP			3.10	3.00	3.20
	A-7W55	Capacity	kW	4.00	5.15	6.15	6.85
		Rated input	kW	2.05	2.58	3.00	3.43
		COP			1.95	2.00	2.05
Cooling	A35W18	Capacity	kW	4.50	6.55	8.40	10.00
		Rated input	kW	0.81	1.34	1.66	2.08
		EER			5.55	4.90	5.05
	A35W7	Capacity	kW	4.70	7.00	7.40	8.20
		Rated input	kW	1.36	2.33	2.19	2.48
		EER			3.45	3.00	3.38
DHW	Tapping profile according EN16147			L			
	Water heating energy efficiency class(1)	Warm climate	class	A+	A+	A+	A+
			COP	3.80	3.80	3.66	3.66
			SCOPdhw	4.03	4.03	3.85	3.85
		Average climate	class	A+	A+	A+	A+
			COP	3.10	3.10	3.02	3.02
			SCOPdhw	3.28	3.28	3.20	3.20
		Cold climate	class	A	A	A	A
			COP	2.50	2.50	2.61	2.61
			SCOPdhw	2.65	2.65	2.75	2.75
	Seasonal space heating energy efficiency class(2)	Water outlet at 35°C	class	A+++	A+++	A+++	A+++
			SCOP	4.85	4.95	5.21	5.19
Water outlet at 55°C		class	A++	A++	A++	A++	
		SCOP	3.31	3.52	3.36	3.49	
Rated water flow			m ³ /h	0.73	1.07	1.43	1.72
Outdoor Unit	Power supply		V/Ph/Hz	220-240/1/50			
	Rated input		W	2200	2600	3300	3600
	Rated current		A	10.5	12.0	14.5	16.0
	Unit dimension (W×H×D)		mm	1008×712×426		1118×865×523	
	Packing dimension (W×H×D)		mm	1065×810×485		1190×970×560	
	Net/Gross weight		kg	60 / 65.5		78.5 / 92	
	Refrigerant	Type(GWP)		R32(675)			

		Charged volume	kg	1.50	1.65		
		Refrigerant to be added	g/m	20	38		
	Refrigerant piping connections	Liquid/Gas side	mm	φ6.35 / φ15.9		φ9.52 / φ15.9	
		Max. piping length	m	30			
		Max. difference in height	m	20			
	Drain connection			DN32			
	Outdoor unit sound Power Level(3)		dB	56	58	59	60
	Ambient temperature range	Heating	°C	-25~35			
		Cooling	°C	-5~43			
		Domestic hot water	°C	-25~43			
Indoor Unit	Power supply		V/Ph/Hz	220-240/1/50			
	Rated input		W	3095			
	Rated current		A	13.5			
	DHW Tank	Type		Stainless steel			
		Material		-	SUS 316L		
		Water Volume		l	190		
		Maximum water temperature(Disinfection mode)		°C	70		
		Maximum water pressure limit		bar	10		
		Insulation	Material	-	Polyurethane (Cyclopentane)		
	Thickness		mm	45			
	Heat Exchanger			Plate heat exchanger			
	Backup E-heater	Standard mounted		kW	3		
		Capacity steps			1		
	Water Pump	Type		DC-inverter			
		Max. head		m	9		
		Water flow range		m ³ /h	0.4~2.1		
	Expansion vessel	Volume		L	8		
	Water Piping connection	Water circuit	Inlet	G1			
			Outlet				
		DHW tank water circuit	Cold Inlet	G3/4			
			Hot Outlet				
	Recirculation						
	Unit dimension (W×H×D)		mm	600*600*1683			
	Packing dimension (W×H×D)		mm	653*653*1900			
	Net/Gross weight		kg	138.6 / 153.8			
Ambient temperature range		°C	5~35				
LWT setting range	Heating	°C	25~65				
	Cooling	°C	5~25				
	Domestic hot water	°C	30~60				
Indoor unit sound Power Level(3)		dB	38	40			

Notes:

(1)According to EN16147/2017;EU No:811/2013

(2)According to EN14511/2018; EN14825/2018; EU No:811/2013

(3)Sound power in heating mode, measured according to the EN 12102 under conditions of the EN 14825

M thermal Arctic Split



Outdoor Unit Model MHA-				V4W/D2N8-B	V6W/D2N8-B	V8W/D2N8-B	V10W/D2N8-B	
Indoor Unit Model				HBT-A100/240CD30GN8-B				
Heating	A7W35	Capacity	kW	4.25	6.20	8.30	10.00	
		Rated input	kW	0.82	1.24	1.60	2.00	
		COP			5.20	5.00	5.20	5.00
	A7W45	Capacity	kW	4.35	6.35	8.20	10.00	
		Rated input	kW	1.14	1.69	2.08	2.63	
		COP			3.80	3.75	3.95	3.80
	A-7W35	Capacity	kW	4.7	6.00	7.00	8.00	
		Rated input	kW	1.52	2.00	2.19	2.62	
		COP			3.10	3.00	3.20	3.05
	A-7W55	Capacity	kW	4.00	5.15	6.15	6.85	
		Rated input	kW	2.05	2.58	3.00	3.43	
		COP			1.95	2.00	2.05	2.00
Cooling	A35W18	Capacity	kW	4.50	6.55	8.40	10.00	
		Rated input	kW	0.81	1.34	1.66	2.08	
		EER			5.55	4.90	5.05	4.80
	A35W7	Capacity	kW	4.70	7.00	7.40	8.20	
		Rated input	kW	1.36	2.33	2.19	2.48	
		EER			3.45	3.00	3.38	3.30
DHW	Tapping profile according EN16147			XL				
	Water heating energy efficiency class(1)	Warm climate	class		A+	A+	A+	A+
			COP		4.24	4.24	4.18	4.18
			SCOPdhw		4.43	4.43	4.35	4.35
		Average climate	class		A+	A+	A+	A+
			COP		3.34	3.34	3.36	3.36
			SCOPdhw		3.48	3.48	3.50	3.50
		Cold climate	class		A	A	A	A
			COP		2.63	2.63	2.72	2.72
			SCOPdhw		2.75	2.75	2.85	2.85
	Seasonal space heating energy efficiency class(2)	Water outlet at 35°C	class		A+++	A+++	A+++	A+++
			SCOP		4.85	4.95	5.21	5.19
Water outlet at 55°C		class		A++	A++	A++	A++	
		SCOP		3.31	3.52	3.36	3.49	
Rated water flow			m ³ /h	0.73	1.07	1.43	1.72	
Outdoor Unit	Power supply		V/Ph/Hz	220-240/1/50				
	Rated input		W	2200	2600	3300	3600	
	Rated current		A	10.5	12.0	14.5	16.0	
	Unit dimension (W×H×D)		mm	1008×712×426		1118×865×523		
	Packing dimension (W×H×D)		mm	1065×810×485		1190×970×560		
	Net/Gross weight		kg	60 / 65.5		78.5 / 92		
	Refrigerant	Type(GWP)			R32(675)			
		Charged volume		kg	1.50		1.65	
		Refrigerant to be added		g/m	20.00		38.00	
	Refrigerant	Liquid/Gas side	mm	φ6.35 / φ15.9		φ9.52 / φ15.9		

	piping	Max. piping length	m	30				
	connections	Max. difference in height	m	20				
	Drain connection			DN32				
	Outdoor unit sound Power Level(3)		dB	56	58	59	60	
	Ambient temperature range	Heating	°C	-25~35				
		Cooling	°C	-5~43				
Domestic hot water		°C	-25~43					
Indoor Unit	Power supply		V/Ph/Hz	220-240/1/50				
	Rated input		W	3095				
	Rated current		A	13.5				
	DHW Tank	Type		Stainless steel				
		Material		-	SUS 316L			
		Water Volume		l	240			
		Maximum water temperature(Disinfection mode)		°C	70			
		Maximum water pressure limit		bar	10			
		Insulation	Material	-	Polyurethane (Cyclopentane)			
	Thickness		mm	45				
	Heat Exchanger			Plate heat exchanger				
	Backup E-heater	Standard mounted		kW	3			
		Capacity steps		1				
	Water Pump	Type		DC Inverter				
		Max. head		m	9			
		Water flow range		m ³ /h	0.4~2.1			
	Expansion vessel	Volume		L	8			
	Water Piping connection	Water circuit	Inlet	G1				
			Outlet					
		DHW tank water circuit	Cold Inlet	G3/4				
			Hot Outlet					
	Recirculation							
Unit dimension (W×H×D)			mm	600*600*1943				
Packing dimension (W×H×D)			mm	653*653*2160				
Net/Gross weight			kg	155.3 / 170.2				
Ambient temperature range			°C	5~35				
LWT setting range	Heating		°C	25~65				
	Cooling		°C	5~25				
	Domestic hot water		°C	30~60				
Indoor unit sound Power Level(3)			dB	38		40		

Notes:

(1)According to EN16147/2017;EU No:811/2013

(2)According to EN14511/2018; EN14825/2018; EU No:811/2013

(3)Sound power in heating mode, measured according to the EN 12102 under conditions of the EN 14825

M thermal Arctic Split



Outdoor Unit Model MHA-				V12W/D2N8-B	V14W/D2N8-B	V16W/D2N8-B	
Indoor Unit Model				HBT-A160/240CD30GN8-B			
Heating	A7W35	Capacity	kW	12.10	14.50	16.00	
		Rated input	kW	2.44	3.09	3.56	
		COP			4.95	4.70	4.50
	A7W45	Capacity	kW	12.30	14.20	16.00	
		Rated input	kW	3.24	3.89	4.44	
		COP			3.80	3.65	3.60
	A-7W35	Capacity	kW	10.00	12.00	13.10	
		Rated input	kW	3.33	4.21	4.85	
		COP			3.00	2.85	2.70
	A-7W55	Capacity	kW	9.80	11.00	12.50	
		Rated input	kW	4.78	5.37	6.25	
		COP			2.05	2.05	2.00
Cooling	A35W18	Capacity	kW	12.00	13.50	14.90	
		Rated input	kW	3.00	3.75	4.38	
		EER			4.00	3.60	3.40
	A35W7	Capacity	kW	11.60	12.70	14.00	
		Rated input	kW	4.22	4.98	5.71	
		EER			2.75	2.55	2.45
DHW	Tapping profile according EN16147			XL			
	Water heating energy efficiency class(1)	Warm climate	class	A+	A+	A+	
			COP	3.73	3.73	3.73	
			SCOPdhw	3.95	3.95	3.95	
		Average climate	class	A+	A+	A+	
			COP	3.00	3.00	3.00	
			SCOPdhw	3.18	3.18	3.18	
		Cold climate	class	A	A	A	
			COP	2.24	2.24	2.24	
			SCOPdhw	2.38	2.38	2.38	
Seasonal space heating energy efficiency class(2)	Water outlet at 35°C	class	A+++	A+++	A+++		
		SCOP	4.81	4.72	4.62		
	Water outlet at 55°C	class	A++	A++	A++		
		SCOP	3.45	3.47	3.41		
Rated water flow			m ³ /h	2.08	2.49	2.75	
Outdoor Unit	Power supply		V/Ph/Hz	220-240/1/50			
	Rated input		W	5400	5700	6100	
	Rated current		A	24.5	25.0	26.0	
	Unit dimension (W×H×D)		mm	1118×865×523			
	Packing dimension (W×H×D)		mm	1190×970×560			
	Net/Gross weight		kg	100 / 113.5			
	Refrigerant	Type(GWP)		R32(675)			
		Charged volume		kg	1.84		
		Refrigerant to be added		g/m	38		
	Refrigerant	Liquid/Gas side	mm	φ9.52 / φ15.9			

	piping	Max. piping length	m	30			
	connections	Max. difference in height	m	20			
	Drain connection			DN32			
	Outdoor unit sound Power Level(3)		dB	64	65	68	
	Ambient temperature range	Heating	°C	-25~35			
		Cooling	°C	-5~43			
Domestic hot water		°C	-25~43				
Indoor Unit	Power supply		V/Ph/Hz	220-240/1/50			
	Rated input		W	3095			
	Rated current		A	13.5			
	DHW Tank	Type		Stainless steel			
		Material		-	SUS 316L		
		Water Volume		l	240		
		Maximum water temperature(Disinfection mode)		°C	70		
		Maximum water pressure limit		bar	10		
		Insulation	Material	-	Polyurethane (Cyclopentane)		
	Thickness		mm	45			
	Heat Exchanger			Plate heat exchanger			
	Backup E-heater	Standard mounted		kW	3		
		Capacity steps		1			
	Water Pump	Type		DC Inverter			
		Max. head		m	9		
		Water flow range		m ³ /h	0.7~3.0		
	Expansion vessel	Volume		L	8		
	Water Piping connection	Water circuit	Inlet	G1			
			Outlet				
		DHW tank water circuit	Cold Inlet	G3/4			
			Hot Outlet				
Recirculation							
Unit dimension (W×H×D)			mm	600*600*1943			
Packing dimension (W×H×D)			mm	653*653*2160			
Net/Gross weight			kg	157.3 / 172.2			
Ambient temperature range			°C	5~35			
LWT setting range	Heating		°C	25~65			
	Cooling		°C	5~25			
	Domestic hot water		°C	30~60			
Indoor unit sound Power Level(3)			dB	44			

Notes:

(1)According to EN16147/2017;EU No:811/2013

(2)According to EN14511/2018; EN14825/2018; EU No:811/2013

(3)Sound power in heating mode, measured according to the EN 12102 under conditions of the EN 14825

M thermal Arctic Split



Outdoor Unit Model MHA-				V12W/D2RN8-B	V14W/D2RN8-B	V16W/D2RN8-B	
Indoor Unit Model				HBT-A160/240CD30GN8-B			
Heating	A7W35	Capacity	kW	12.10	14.50	16.00	
		Rated input	kW	2.44	3.09	3.56	
		COP			4.95	4.70	4.50
	A7W45	Capacity	kW	12.30	14.20	16.00	
		Rated input	kW	3.24	3.89	4.44	
		COP			3.80	3.65	3.60
	A-7W35	Capacity	kW	10.00	12.00	13.10	
		Rated input	kW	3.33	4.21	4.85	
		COP			3.00	2.85	2.70
	A-7W55	Capacity	kW	9.80	11.00	12.50	
		Rated input	kW	4.78	5.37	6.25	
		COP			2.05	2.05	2.00
Cooling	A35W18	Capacity	kW	12.00	13.50	14.90	
		Rated input	kW	3.00	3.75	4.38	
		EER			4.00	3.60	3.40
	A35W7	Capacity	kW	11.60	12.70	14.00	
		Rated input	kW	4.22	4.98	5.71	
		EER			2.75	2.55	2.45
DHW	Tapping profile according EN16147			XL			
	Water heating energy efficiency class(1)	Warm climate	class	A+	A+	A+	
			COP	3.73	3.73	3.73	
			SCOPdhw	3.93	3.93	3.93	
		Average climate	class	A+	A+	A+	
			COP	3.00	3.00	3.00	
			SCOPdhw	3.18	3.18	3.18	
		Cold climate	class	A	A	A	
			COP	2.24	2.24	2.24	
			SCOPdhw	2.38	2.38	2.38	
Seasonal space heating energy efficiency class(2)	Water outlet at 35°C	class	A+++	A+++	A+++		
		SCOP	4.81	4.72	4.62		
	Water outlet at 55°C	class	A++	A++	A++		
		SCOP	3.45	3.47	3.41		
Rated water flow			m ³ /h	2.08	2.49	2.75	
Outdoor Unit	Power supply		V/Ph/Hz	380-415/3/50			
	Rated input		W	5400	5700	6100	
	Rated current		A	9.0	10.0	11.0	
	Unit dimension (W×H×D)		mm	1118×865×523			
	Packing dimension (W×H×D)		mm	1190×970×560			
	Net/Gross weight		kg	116 / 129.5			
	Refrigerant	Type(GWP)		R32(675)			
		Charged volume		kg	1.84		
		Refrigerant to be added		g/m	38		
	Refrigerant	Liquid/Gas side	mm	φ9.52 / φ15.9			

	piping	Max. piping length	m	30			
	connections	Max. difference in height	m	20			
	Drain connection			DN32			
	Outdoor unit sound Power Level(3)		dB	64	65	68	
	Ambient temperature range	Heating	°C	-25~35			
		Cooling	°C	-5~43			
Domestic hot water		°C	-25~43				
Indoor Unit	Power supply		V/Ph/Hz	220-240/1/50			
	Rated input		W	3095			
	Rated current		A	13.5			
	DHW Tank	Type		Stainless steel			
		Material		-	SUS 316L		
		Water Volume		l	240		
		Maximum water temperature(Disinfection mode)		°C	70		
		Maximum water pressure limit		bar	10		
		Insulation	Material	-	Polyurethane (Cyclopentane)		
	Thickness		mm	45			
	Heat Exchanger			Plate heat exchanger			
	Backup E-heater	Standard mounted		kW	3		
		Capacity steps		1			
	Water Pump	Type		DC Inverter			
		Max. head		m	9		
		Water flow range		m ³ /h	0.7~3.0		
	Expansion vessel	Volume		L	8		
	Water Piping connection	Water circuit	Inlet	G1			
			Outlet				
		DHW tank water circuit	Cold Inlet	G3/4			
			Hot Outlet				
	Recirculation						
Unit dimension (W×H×D)			mm	600*600*1943			
Packing dimension (W×H×D)			mm	653*653*2160			
Net/Gross weight			kg	157.3 / 172.2			
Ambient temperature range			°C	5~35			
LWT setting range	Heating		°C	25~65			
	Cooling		°C	5~25			
	Domestic hot water		°C	30~60			
Indoor unit sound Power Level(3)			dB	44			

Notes:

(1)According to EN16147/2017;EU No:811/2013

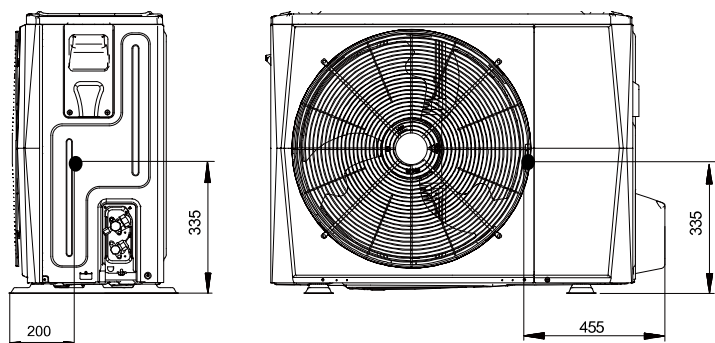
(2)According to EN14511/2018; EN14825/2018; EU No:811/2013

(3)Sound power in heating mode, measured according to the EN 12102 under conditions of the EN 14825

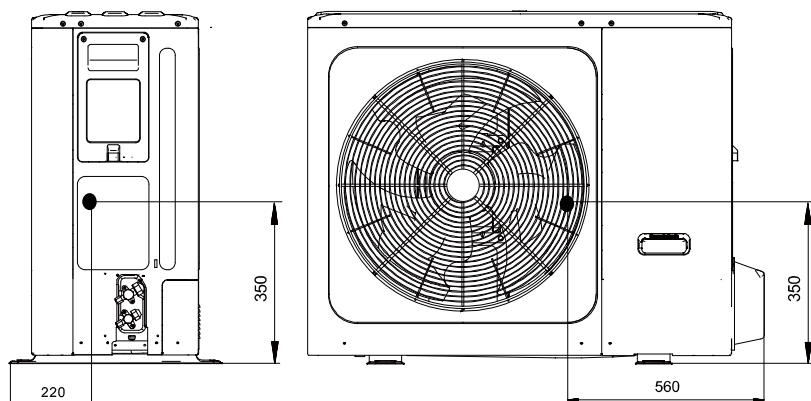
2 Dimensions

2.1 Outdoor Unit

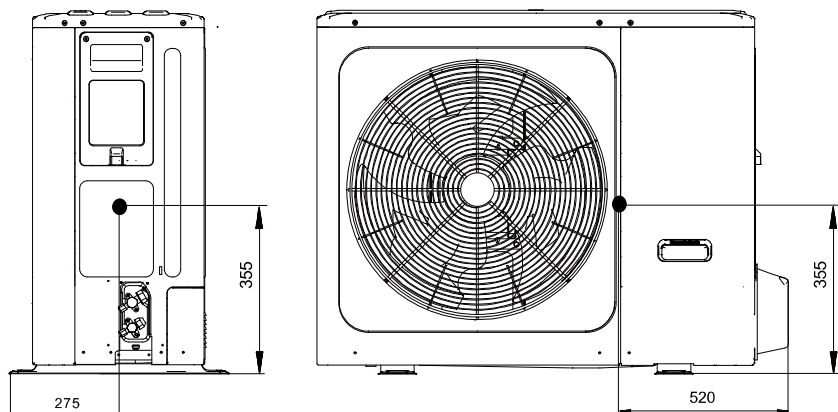
MHA-V4(6)W/D2N8-B



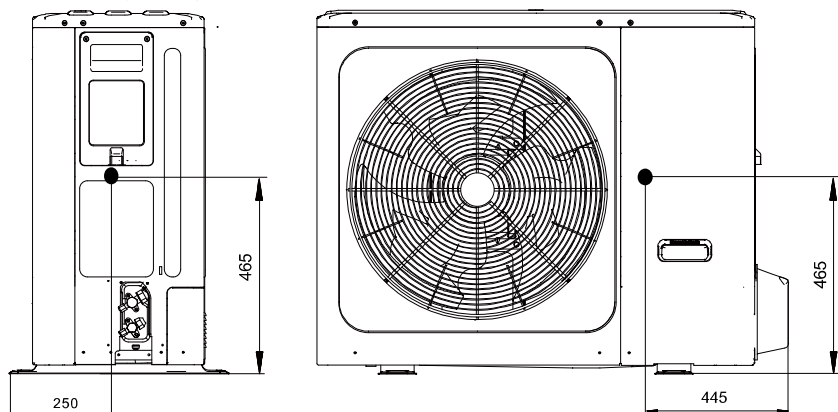
MHA-V8(10)W/D2N8-B

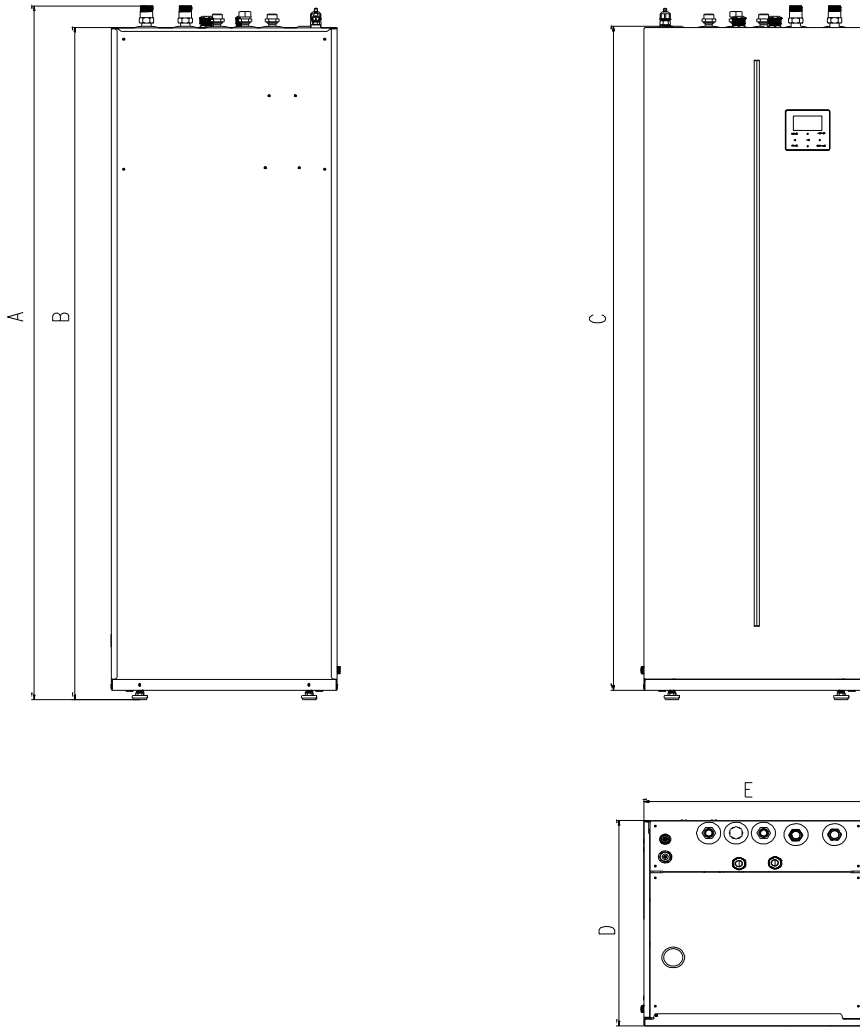


MHA-V12(14,16)W/D2N8-B



MHA-V12(14,16)W/D2RN8-B

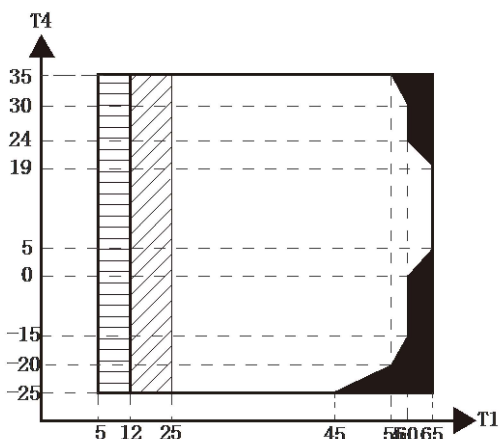


2.2 Hydro module


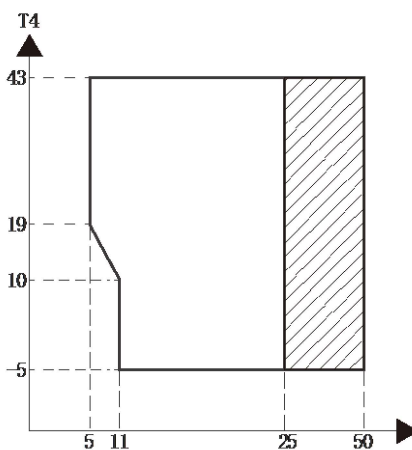
Model	A(mm)	B(mm)	C(mm)	D(mm)	E(mm)
HBT-A100/190CD30GN8-B	1774	1711	1714	600	600
HBT-A100/240CD30GN8-B	2034	1971	1947	600	600
HBT-A160/240CD30GN8-B	2034	1971	1947	600	600

3 Operating Limits

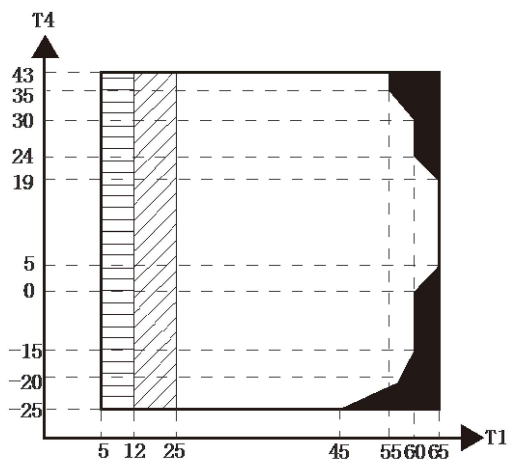
Heating operating limits¹



Cooling operating limits



Domestic hot water operating limits¹



Abbreviations:

T4: Outdoor temperature (°C)

T1: Leaving water temperature (°C)

Notes:

1. If IBH/AHS setting is valid, only IBH/AHS turns on; if IBH/AHS setting is invalid, only heat pump turns on
2. Water flow temperature drop or rise interval
3. IBH/AHS only

4 Capacity Tables

4.1 Heating Capacity Tables (Test standard: EN14511)

Heating capacity for MHA-V4W/D2N8-B

Main table with columns for DB (Dry-bulb temperature), LWT (Leaving water temperature), and various capacity metrics (HC, PI, COP) for different LWT values (25, 30, 35, 40, 45, 50, 55, 60, 65) under Maximum, Normal, and Minimum conditions.

Abbreviations:

- LWT: Leaving water temperature (°C)
DB: Dry-bulb temperature for Outdoor air temperature (°C)
HC: Total heating capacity (kW)
PI: Power input (kW)

M thermal Arctic Split



4.2 Cooling Capacity Tables (Test standard: EN14511)

MHA-V4W/D2N8-B cooling capacity

Maximum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	4.76	0.46	10.30	5.47	0.55	10.01	6.09	0.48	12.66
0	/	/	/	/	/	/	4.54	0.57	8.03	5.25	0.65	8.08	5.87	0.55	10.70
5	/	/	/	/	/	/	4.04	0.67	6.07	4.75	0.75	6.34	5.37	0.65	8.28
10	/	/	/	/	/	/	6.06	1.06	5.71	6.44	1.01	6.40	7.11	0.85	8.37
15	/	/	/	5.05	0.86	5.91	8.09	1.46	5.55	8.14	1.26	6.44	8.85	1.05	8.43
20	4.72	1.04	4.53	6.01	1.35	4.47	8.16	1.49	5.47	8.33	1.30	6.42	8.98	1.10	8.15
25	5.87	1.30	4.51	6.97	1.84	3.80	8.23	1.53	5.39	8.52	1.33	6.40	9.12	1.15	7.90
30	5.84	1.55	3.78	6.80	1.85	3.67	7.77	1.65	4.72	8.19	1.46	5.63	8.77	1.30	6.75
35	5.80	1.79	3.24	6.64	1.87	3.55	7.31	1.76	4.15	7.87	1.58	4.98	8.43	1.44	5.84
40	3.80	1.51	2.52	5.08	1.81	2.81	5.91	1.73	3.41	6.63	1.68	3.95	7.88	1.64	4.80
43	2.58	1.15	2.24	3.80	1.52	2.51	5.08	1.56	3.26	5.88	1.57	3.74	7.55	1.59	4.73
Normal															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	3.83	0.33	11.74	4.45	0.37	11.92	4.95	0.35	14.10
0	/	/	/	/	/	/	3.66	0.39	9.35	4.28	0.44	9.81	4.78	0.36	13.31
5	/	/	/	/	/	/	3.23	0.48	6.68	3.81	0.52	7.29	4.36	0.45	9.77
10	/	/	/	/	/	/	4.87	0.77	6.29	5.19	0.70	7.37	5.79	0.59	9.89
15	/	/	/	3.79	0.61	6.25	6.79	1.15	5.89	7.00	0.99	7.06	7.44	0.80	9.29
20	3.68	0.77	4.76	4.86	1.01	4.80	6.80	1.16	5.88	7.17	1.03	6.94	7.82	0.87	8.98
25	4.65	0.97	4.78	5.72	1.40	4.09	6.96	1.21	5.74	7.44	1.07	6.98	8.05	0.91	8.85
30	4.69	1.17	4.02	5.67	1.45	3.92	6.67	1.32	5.06	7.25	1.20	6.05	7.85	1.06	7.44
35	4.51	1.32	3.40	5.45	1.43	3.82	6.02	1.35	4.47	6.87	1.28	5.36	7.69	1.20	6.39
40	3.10	1.15	2.70	4.30	1.42	3.03	5.15	1.40	3.68	5.95	1.37	4.34	7.15	1.32	5.41
43	2.12	0.91	2.33	2.99	1.15	2.59	4.04	1.18	3.43	5.04	1.25	4.04	5.97	1.15	5.18
Minimum															
DB	LWT (°C)														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	2.48	0.20	12.60	2.87	0.23	12.38	3.21	0.20	15.83
0	/	/	/	/	/	/	2.37	0.24	9.92	2.77	0.27	10.09	3.11	0.23	13.40
5	/	/	/	/	/	/	1.74	0.24	7.35	2.06	0.27	7.76	2.35	0.23	10.17
10	/	/	/	/	/	/	2.70	0.39	6.99	2.90	0.37	7.91	3.21	0.31	10.39
15	/	/	/	2.32	0.35	6.64	3.64	0.58	6.29	3.50	0.45	7.80	4.25	0.41	10.32
20	1.86	0.38	4.95	2.13	0.43	5.00	3.38	0.54	6.23	3.95	0.54	7.32	4.44	0.47	9.50
25	2.23	0.46	4.89	2.37	0.55	4.29	3.29	0.54	6.04	3.92	0.53	7.33	4.38	0.47	9.28
30	2.23	0.54	4.10	2.33	0.57	4.11	3.12	0.59	5.30	3.79	0.59	6.38	4.23	0.55	7.72
35	2.05	0.59	3.50	2.53	0.63	4.00	3.01	0.63	4.79	3.66	0.63	5.81	4.23	0.62	6.84
40	1.40	0.52	2.69	2.01	0.64	3.12	2.52	0.66	3.82	3.18	0.71	4.50	4.07	0.74	5.51
43	0.73	0.31	2.38	1.43	0.53	2.68	2.11	0.59	3.57	2.57	0.62	4.17	3.80	0.71	5.38

Abbreviations:

LWT: Leaving water temperature (°C)

DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

PI: Power input (kW)

Maximum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	5.27	0.59	8.93	6.38	0.55	11.53	6.77	0.64	10.62
0	/	/	/	/	/	/	5.05	0.69	7.28	6.16	0.66	9.39	6.55	0.74	8.85
5	/	/	/	/	/	/	4.55	0.79	5.74	5.66	0.76	7.48	6.05	0.84	7.20
10	/	/	/	/	/	/	6.32	1.13	5.61	6.90	1.01	6.83	7.45	0.95	7.88
15	/	/	/	5.89	1.10	5.33	8.09	1.46	5.55	8.14	1.26	6.44	8.85	1.05	8.43
20	5.41	1.38	3.93	6.63	1.43	4.62	8.16	1.49	5.47	8.33	1.30	6.42	8.98	1.10	8.15
25	7.16	1.80	3.98	7.37	1.77	4.17	8.23	1.53	5.39	8.52	1.33	6.40	9.12	1.15	7.90
30	6.50	1.85	3.51	7.29	1.90	3.84	7.77	1.65	4.72	8.19	1.46	5.63	8.77	1.30	6.75
35	5.84	1.90	3.07	7.22	2.03	3.55	7.31	1.76	4.15	7.87	1.58	4.98	8.43	1.44	5.84
40	3.80	1.51	2.52	5.08	1.81	2.81	5.91	1.73	3.41	6.63	1.68	3.95	7.88	1.64	4.80
43	2.58	1.15	2.24	3.80	1.52	2.51	5.08	1.56	3.26	5.88	1.57	3.74	7.55	1.59	4.73
Normal															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	4.24	0.42	10.18	5.19	0.38	13.72	5.50	0.42	12.96
0	/	/	/	/	/	/	4.07	0.48	8.48	5.02	0.44	11.39	5.33	0.48	11.01
5	/	/	/	/	/	/	3.64	0.58	6.31	4.54	0.53	8.61	4.91	0.58	8.49
10	/	/	/	/	/	/	5.08	0.82	6.18	5.55	0.71	7.86	6.06	0.65	9.31
15	/	/	/	4.42	0.78	5.65	6.79	1.15	5.89	7.00	0.99	7.06	7.44	0.80	9.29
20	4.22	1.02	4.14	5.36	1.08	4.96	6.80	1.16	5.88	7.17	1.03	6.94	7.82	0.87	8.98
25	5.67	1.35	4.21	6.05	1.35	4.49	6.96	1.21	5.74	7.44	1.07	6.98	8.05	0.91	8.85
30	5.23	1.40	3.74	6.08	1.48	4.10	6.67	1.32	5.06	7.25	1.20	6.05	7.85	1.06	7.44
35	4.54	1.41	3.22	5.93	1.55	3.83	6.02	1.35	4.47	6.87	1.28	5.36	7.69	1.20	6.39
40	3.10	1.15	2.70	4.30	1.42	3.03	5.15	1.40	3.68	5.95	1.37	4.34	7.15	1.32	5.41
43	2.12	0.91	2.33	2.99	1.15	2.59	4.04	1.18	3.43	5.04	1.25	4.04	5.97	1.15	5.18
Minimum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	2.75	0.25	10.92	3.35	0.23	14.26	3.57	0.27	13.17
0	/	/	/	/	/	/	2.64	0.29	9.00	3.25	0.28	11.72	3.47	0.31	11.08
5	/	/	/	/	/	/	1.96	0.28	6.95	2.46	0.27	9.16	2.64	0.30	8.84
10	/	/	/	/	/	/	2.81	0.41	6.87	3.10	0.37	8.44	3.36	0.34	9.78
15	/	/	/	2.71	0.45	5.99	3.64	0.58	6.29	3.50	0.45	7.80	4.25	0.41	10.32
20	2.13	0.50	4.30	2.35	0.45	5.17	3.38	0.54	6.23	3.95	0.54	7.32	4.44	0.47	9.50
25	2.72	0.63	4.31	2.50	0.53	4.72	3.29	0.54	6.04	3.92	0.53	7.33	4.38	0.47	9.28
30	2.48	0.65	3.81	2.49	0.58	4.30	3.12	0.59	5.30	3.79	0.59	6.38	4.23	0.55	7.72
35	2.07	0.62	3.31	2.75	0.69	4.00	3.01	0.63	4.79	3.66	0.63	5.81	4.23	0.62	6.84
40	1.40	0.52	2.69	2.01	0.64	3.12	2.52	0.66	3.82	3.18	0.71	4.50	4.07	0.74	5.51
43	0.73	0.31	2.38	1.43	0.53	2.68	2.11	0.59	3.57	2.57	0.62	4.17	3.80	0.71	5.38

Abbreviations:

LWT: Leaving water temperature (°C)

DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

PI: Power input (kW)

M thermal Arctic Split



MHA-V8W/D2N8-B cooling capacity

Maximum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	6.39	0.63	10.07	8.21	0.76	10.82	8.74	0.71	12.31
0	/	/	/	/	/	/	6.17	0.71	8.69	7.26	0.74	9.76	7.76	0.70	11.05
5	/	/	/	/	/	/	5.96	0.82	7.30	6.30	0.72	8.69	6.78	0.69	9.78
10	/	/	/	/	/	/	6.29	0.74	8.54	7.91	0.84	9.45	8.30	0.79	10.53
15	/	/	/	5.97	0.87	6.84	7.33	0.99	7.38	9.11	1.15	7.94	9.73	1.12	8.67
20	5.68	1.15	4.96	7.06	1.29	5.46	8.38	1.35	6.22	10.31	1.60	6.43	11.15	1.64	6.81
25	6.47	1.48	4.36	7.82	1.63	4.81	9.26	1.68	5.52	11.25	1.90	5.92	12.76	2.02	6.33
30	7.27	1.89	3.85	8.57	2.01	4.25	10.15	2.06	4.93	12.20	2.20	5.54	14.36	2.40	6.00
35	7.39	2.25	3.28	8.77	2.31	3.80	10.21	2.31	4.43	11.74	2.40	4.89	13.59	2.50	5.42
40	6.61	2.52	2.62	7.42	2.37	3.14	8.88	2.53	3.51	10.23	2.51	4.07	12.27	2.83	4.34
43	5.09	2.28	2.23	5.64	2.19	2.58	6.73	2.13	3.16	8.15	2.17	3.75	10.04	2.49	4.03
Normal															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	5.14	0.45	11.38	6.68	0.53	12.50	7.10	0.51	14.03
0	/	/	/	/	/	/	4.98	0.50	9.94	5.91	0.52	11.31	6.31	0.49	12.86
5	/	/	/	/	/	/	4.77	0.60	7.96	5.05	0.52	9.69	5.50	0.51	10.76
10	/	/	/	/	/	/	5.05	0.54	9.32	6.37	0.60	10.55	6.75	0.58	11.60
15	/	/	/	4.48	0.62	7.24	6.16	0.79	7.83	7.83	0.90	8.70	8.17	0.86	9.55
20	4.43	0.85	5.21	5.71	0.97	5.86	6.99	1.04	6.69	8.87	1.28	6.95	9.71	1.29	7.50
25	5.13	1.11	4.61	6.42	1.24	5.17	7.84	1.33	5.87	9.82	1.52	6.46	11.26	1.59	7.09
30	5.84	1.42	4.10	7.14	1.57	4.54	8.71	1.65	5.28	10.80	1.82	5.94	12.86	1.95	6.61
35	5.75	1.67	3.45	7.20	1.76	4.09	8.42	1.76	4.77	10.25	1.95	5.26	12.39	2.09	5.94
40	5.40	1.92	2.81	6.27	1.86	3.38	7.73	2.04	3.79	9.18	2.06	4.47	11.14	2.28	4.89
43	4.18	1.80	2.32	4.44	1.66	2.67	5.36	1.61	3.32	6.98	1.72	4.06	7.94	1.80	4.41
Minimum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	3.33	0.28	11.86	4.31	0.33	12.89	4.60	0.31	14.71
0	/	/	/	/	/	/	3.23	0.31	10.38	3.83	0.32	11.79	4.11	0.31	13.34
5	/	/	/	/	/	/	2.57	0.30	8.55	2.74	0.27	10.29	2.96	0.26	11.57
10	/	/	/	/	/	/	2.80	0.28	10.11	3.56	0.31	11.31	3.75	0.30	12.59
15	/	/	/	2.75	0.36	7.69	3.30	0.39	8.37	3.92	0.41	9.62	4.67	0.44	10.61
20	2.24	0.41	5.42	2.50	0.41	6.12	3.47	0.49	7.09	4.88	0.67	7.33	5.51	0.69	7.93
25	2.46	0.52	4.73	2.66	0.49	5.43	3.71	0.60	6.18	5.18	0.76	6.78	6.12	0.82	7.44
30	2.78	0.66	4.19	2.93	0.62	4.76	4.08	0.74	5.53	5.64	0.90	6.28	6.92	1.01	6.86
35	2.62	0.74	3.54	3.34	0.78	4.28	4.21	0.82	5.12	5.46	0.96	5.70	6.82	1.07	6.36
40	2.44	0.87	2.80	2.94	0.84	3.48	3.79	0.97	3.93	4.91	1.06	4.64	6.34	1.28	4.97
43	1.43	0.60	2.37	2.12	0.77	2.76	2.80	0.81	3.46	3.55	0.85	4.18	5.06	1.11	4.58

Abbreviations:

LWT: Leaving water temperature (°C)

DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

PI: Power input (kW)

Maximum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	6.83	0.69	9.92	8.79	0.82	10.66	9.35	0.77	12.13
0	/	/	/	/	/	/	6.61	0.77	8.56	7.76	0.81	9.61	8.30	0.76	10.88
5	/	/	/	/	/	/	6.38	0.89	7.19	6.74	0.79	8.56	7.25	0.75	9.63
10	/	/	/	/	/	/	6.55	0.75	8.73	8.17	0.80	10.18	8.80	0.86	10.22
15	/	/	/	6.30	1.07	5.89	7.61	1.03	7.35	9.48	1.13	8.38	10.64	1.20	8.84
20	6.20	1.28	4.86	7.19	1.39	5.17	8.67	1.45	5.97	10.79	1.64	6.57	12.49	1.68	7.45
25	7.13	1.68	4.24	8.26	1.81	4.56	9.87	1.88	5.24	12.00	2.07	5.79	13.93	2.17	6.42
30	8.06	2.17	3.71	9.34	2.31	4.05	11.08	2.40	4.62	13.21	2.57	5.14	15.37	2.79	5.51
35	8.13	2.48	3.12	9.48	2.43	3.72	11.03	2.62	4.21	12.70	2.68	4.73	14.51	2.87	5.06
40	6.61	2.52	2.62	7.42	2.37	3.14	8.88	2.53	3.51	10.23	2.51	4.07	12.27	2.83	4.34
43	5.09	2.28	2.23	5.64	2.19	2.58	6.73	2.13	3.16	8.15	2.17	3.75	10.04	2.49	4.03
Normal															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	5.50	0.49	11.21	7.15	0.58	12.31	7.59	0.55	13.82
0	/	/	/	/	/	/	5.33	0.54	9.79	6.33	0.57	11.14	6.75	0.53	12.66
5	/	/	/	/	/	/	5.11	0.65	7.84	5.41	0.57	9.54	5.88	0.56	10.60
10	/	/	/	/	/	/	5.26	0.55	9.53	6.58	0.58	11.37	7.16	0.64	11.26
15	/	/	/	4.73	0.76	6.24	6.39	0.82	7.80	8.15	0.89	9.18	8.94	0.92	9.74
20	4.83	0.95	5.11	5.82	1.05	5.55	7.23	1.13	6.42	9.29	1.31	7.10	10.87	1.32	8.21
25	5.65	1.26	4.49	6.78	1.38	4.91	8.35	1.50	5.58	10.47	1.66	6.32	12.30	1.71	7.18
30	6.48	1.64	3.95	7.78	1.80	4.32	9.51	1.92	4.95	11.69	2.12	5.51	13.76	2.26	6.08
35	6.31	1.93	3.28	7.78	1.94	4.01	9.09	2.01	4.53	11.08	2.18	5.09	13.23	2.39	5.54
40	5.40	1.92	2.81	6.27	1.86	3.38	7.73	2.04	3.79	9.18	2.06	4.47	11.14	2.28	4.89
43	4.18	1.80	2.32	4.44	1.66	2.67	5.36	1.61	3.32	6.98	1.72	4.06	7.94	1.80	4.41
Minimum															
DB	LWT														
	5			10			15			20			25		
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER
-5	/	/	/	/	/	/	3.56	0.30	11.68	4.61	0.36	12.69	4.93	0.34	14.49
0	/	/	/	/	/	/	3.46	0.34	10.23	4.09	0.35	11.61	4.39	0.33	13.14
5	/	/	/	/	/	/	2.75	0.33	8.42	2.93	0.29	10.13	3.17	0.28	11.40
10	/	/	/	/	/	/	2.92	0.28	10.33	3.67	0.30	12.18	3.97	0.33	12.22
15	/	/	/	2.90	0.44	6.62	3.42	0.41	8.33	4.08	0.40	10.14	5.11	0.47	10.81
20	2.44	0.46	5.31	2.55	0.44	5.79	3.59	0.53	6.81	5.11	0.68	7.49	6.17	0.71	8.68
25	2.71	0.59	4.60	2.81	0.55	5.15	3.95	0.67	5.88	5.52	0.83	6.64	6.69	0.89	7.54
30	3.08	0.76	4.03	3.19	0.70	4.53	4.45	0.86	5.19	6.10	1.05	5.82	7.41	1.18	6.30
35	2.88	0.85	3.37	3.61	0.86	4.19	4.55	0.94	4.86	5.90	1.07	5.52	7.28	1.23	5.93
40	2.44	0.87	2.80	2.94	0.84	3.48	3.79	0.97	3.93	4.91	1.06	4.64	6.34	1.28	4.97
43	1.43	0.60	2.37	2.12	0.77	2.76	2.80	0.81	3.46	3.55	0.85	4.18	5.06	1.11	4.58

Abbreviations:

LWT: Leaving water temperature (°C)

DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

PI: Power input (kW)

M thermal Arctic Split



MHA-V12W/D2(R)N8-B cooling capacity

Maximum																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	9.55	1.27	7.50	10.39	1.41	7.37	11.39	1.36	8.35	
0	/	/	/	/	/	/	9.33	1.57	5.93	10.90	1.49	7.32	11.89	1.50	7.92	
5	/	/	/	/	/	/	9.12	1.71	5.32	11.41	1.57	7.27	12.38	1.64	7.57	
10	/	/	/	/	/	/	10.81	2.05	5.27	13.14	1.92	6.85	14.18	1.94	7.32	
15	/	/	/	10.51	2.32	4.53	12.50	2.33	5.36	14.87	2.27	6.56	15.98	2.24	7.14	
20	7.78	2.03	3.83	12.15	2.96	4.10	14.16	3.12	4.54	15.93	3.14	5.08	16.53	2.84	5.82	
25	10.10	3.00	3.37	13.80	3.61	3.82	15.82	3.91	4.04	17.00	4.01	4.24	17.07	3.44	4.96	
30	9.99	3.58	2.79	13.43	4.13	3.25	15.18	4.17	3.64	16.17	4.15	3.90	16.11	3.74	4.31	
35	9.89	4.52	2.19	13.07	4.90	2.67	14.53	4.56	3.19	15.34	4.38	3.51	15.26	4.00	3.81	
40	8.11	4.53	1.79	9.87	4.33	2.28	10.67	3.92	2.72	12.19	4.05	3.01	13.23	3.77	3.51	
43	5.20	3.72	1.40	6.11	3.26	1.87	7.33	3.02	2.43	8.53	3.19	2.67	10.68	3.26	3.27	
Normal																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	7.69	0.91	8.47	8.46	0.99	8.51	9.25	0.97	9.52	
0	/	/	/	/	/	/	7.53	1.11	6.78	8.89	1.05	8.48	9.67	1.05	9.22	
5	/	/	/	/	/	/	7.30	1.26	5.80	9.16	1.13	8.10	10.05	1.21	8.32	
10	/	/	/	/	/	/	8.68	1.51	5.75	10.57	1.38	7.65	11.54	1.43	8.07	
15	/	/	/	7.88	1.62	4.86	10.50	1.80	5.82	12.78	1.74	7.36	13.43	1.67	8.05	
20	6.07	1.51	4.02	9.83	2.20	4.46	11.81	2.36	4.99	13.71	2.44	5.61	14.39	2.19	6.56	
25	8.00	2.24	3.56	11.33	2.71	4.17	13.39	3.04	4.41	14.84	3.14	4.73	15.07	2.65	5.68	
30	8.04	2.71	2.97	11.19	3.18	3.52	13.03	3.27	3.99	14.31	3.34	4.28	14.43	2.97	4.86	
35	7.68	3.34	2.30	10.73	3.69	2.91	11.97	3.41	3.51	13.39	3.47	3.86	13.91	3.26	4.27	
40	6.62	3.45	1.92	8.35	3.35	2.49	9.28	3.09	3.00	10.94	3.24	3.38	12.00	2.97	4.05	
43	4.27	2.93	1.45	4.80	2.44	1.97	5.83	2.23	2.61	7.30	2.47	2.96	8.44	2.30	3.66	
Minimum																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	4.98	0.56	8.83	5.46	0.62	8.78	6.00	0.60	9.98	
0	/	/	/	/	/	/	4.88	0.69	7.09	5.75	0.65	8.84	6.29	0.66	9.56	
5	/	/	/	/	/	/	3.93	0.63	6.23	4.96	0.58	8.61	5.41	0.60	8.95	
10	/	/	/	/	/	/	4.81	0.77	6.24	5.91	0.72	8.20	6.40	0.73	8.75	
15	/	/	/	4.83	0.94	5.16	5.63	0.91	6.22	6.39	0.79	8.11	7.67	0.86	8.92	
20	3.07	0.73	4.18	4.30	0.92	4.65	5.86	1.11	5.29	7.55	1.28	5.92	8.16	1.18	6.93	
25	3.84	1.05	3.65	4.69	1.07	4.38	6.33	1.36	4.64	7.82	1.58	4.96	8.19	1.38	5.95	
30	3.82	1.26	3.03	4.59	1.25	3.68	6.10	1.46	4.17	7.47	1.65	4.51	7.77	1.54	5.04	
35	3.50	1.48	2.36	4.98	1.64	3.04	5.99	1.59	3.76	7.13	1.71	4.18	7.66	1.68	4.56	
40	2.99	1.56	1.91	3.91	1.53	2.56	4.55	1.46	3.11	5.85	1.67	3.50	6.83	1.66	4.12	
43	1.46	0.98	1.48	2.30	1.13	2.03	3.05	1.12	2.72	3.72	1.22	3.04	5.38	1.42	3.80	

Abbreviations:

LWT: Leaving water temperature (°C)

DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

PI: Power input (kW)

Maximum																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	10.0	1.32	7.57	10.9	1.47	7.44	12.0	1.42	8.43	
0	/	/	/	/	/	/	9.80	1.67	5.87	11.4	1.58	7.24	12.5	1.59	7.84	
5	/	/	/	/	/	/	9.57	1.76	5.44	12.0	1.61	7.43	13.0	1.68	7.73	
10	/	/	/	/	/	/	11.3	2.18	5.21	13.1	1.92	6.85	14.2	1.94	7.32	
15	/	/	/	11.0	2.32	4.60	13.1	2.32	5.45	15.5	2.32	6.67	16.4	2.32	7.26	
20	8.17	2.17	3.77	12.8	3.16	4.04	14.9	3.33	4.47	15.9	3.14	5.08	16.5	2.84	5.82	
25	10.6	3.19	3.32	14.5	3.84	3.77	16.6	4.16	3.99	17.0	4.01	4.24	17.1	3.44	4.96	
30	10.5	3.96	2.65	14.1	4.53	3.11	15.9	4.56	3.49	16.2	4.18	3.87	16.1	3.74	4.31	
35	10.4	4.81	2.16	13.7	5.32	2.58	15.3	4.88	3.13	15.3	4.44	3.45	15.3	4.12	3.71	
40	8.11	4.53	1.79	9.87	4.33	2.28	10.7	3.92	2.72	12.2	4.05	3.01	13.2	3.77	3.51	
43	5.20	3.72	1.40	6.11	3.26	1.87	7.33	3.02	2.43	8.53	3.19	2.67	10.7	3.26	3.27	
Normal																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	8.07	0.94	8.56	8.88	1.03	8.60	9.72	1.01	9.61	
0	/	/	/	/	/	/	7.90	1.18	6.71	9.33	1.11	8.39	10.2	1.11	9.13	
5	/	/	/	/	/	/	7.67	1.29	5.93	9.61	1.16	8.28	10.6	1.24	8.50	
10	/	/	/	/	/	/	9.12	1.60	5.69	10.6	1.38	7.65	11.5	1.43	8.07	
15	/	/	/	8.24	1.67	4.94	11.0	1.85	5.92	13.4	1.79	7.48	13.8	1.68	8.19	
20	6.37	1.61	3.96	10.3	2.35	4.40	12.4	2.52	4.92	13.7	2.44	5.61	14.4	2.19	6.56	
25	8.40	2.39	3.52	11.9	2.89	4.12	14.1	3.23	4.35	14.8	3.14	4.73	15.1	2.65	5.68	
30	8.44	2.99	2.82	11.8	3.49	3.37	13.7	3.57	3.83	14.3	3.37	4.25	14.4	2.97	4.86	
35	8.07	3.56	2.27	11.3	4.00	2.81	12.6	3.65	3.45	13.4	3.52	3.80	13.9	3.35	4.15	
40	6.62	3.45	1.92	8.35	3.35	2.49	9.28	3.09	3.00	10.9	3.24	3.38	12.0	2.97	4.05	
43	4.27	2.93	1.45	4.80	2.44	1.97	5.83	2.23	2.61	7.30	2.47	2.96	8.44	2.30	3.66	
Minimum																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	5.22	0.59	8.92	5.73	0.65	8.86	6.30	0.63	10.08	
0	/	/	/	/	/	/	5.13	0.73	7.01	6.04	0.69	8.75	6.61	0.70	9.47	
5	/	/	/	/	/	/	4.12	0.65	6.37	5.21	0.59	8.80	5.68	0.62	9.15	
10	/	/	/	/	/	/	5.06	0.82	6.16	5.91	0.72	8.20	6.40	0.73	8.75	
15	/	/	/	5.05	0.96	5.24	5.88	0.93	6.32	6.68	0.81	8.25	7.86	0.87	9.07	
20	3.22	0.78	4.12	4.52	0.99	4.58	6.16	1.18	5.21	7.55	1.28	5.92	8.16	1.18	6.93	
25	4.03	1.12	3.60	4.93	1.14	4.32	6.65	1.45	4.58	7.82	1.58	4.96	8.19	1.38	5.95	
30	4.01	1.39	2.88	4.82	1.37	3.53	6.41	1.60	4.01	7.47	1.67	4.48	7.77	1.54	5.04	
35	3.67	1.58	2.33	5.23	1.78	2.94	6.29	1.70	3.69	7.13	1.73	4.11	7.66	1.73	4.44	
40	2.99	1.56	1.91	3.91	1.53	2.56	4.55	1.46	3.11	5.85	1.67	3.50	6.83	1.66	4.12	
43	1.46	0.98	1.48	2.30	1.13	2.03	3.05	1.12	2.72	3.72	1.22	3.04	5.38	1.42	3.80	

Abbreviations:

LWT: Leaving water temperature (°C)

DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

PI: Power input (kW)

M thermal Arctic Split



MHA-V16W/D2(R)N8-B cooling capacity

Maximum																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	10.0	1.32	7.57	10.9	1.47	7.44	12.0	1.42	8.43	
0	/	/	/	/	/	/	9.80	1.67	5.87	11.4	1.58	7.24	12.5	1.59	7.84	
5	/	/	/	/	/	/	9.57	1.76	5.44	12.0	1.61	7.43	13.0	1.68	7.73	
10	/	/	/	/	/	/	11.3	2.18	5.21	13.1	1.92	6.85	14.2	1.94	7.32	
15	/	/	/	11.4	2.43	4.67	13.5	2.44	5.53	16.1	2.37	6.77	17.0	2.30	7.37	
20	8.99	2.43	3.70	14.0	3.55	3.96	15.8	3.56	4.42	16.9	3.36	5.03	17.5	3.04	5.76	
25	11.7	3.59	3.25	15.9	4.32	3.69	17.4	4.47	3.90	17.9	4.31	4.14	17.9	3.70	4.84	
30	11.5	4.46	2.59	15.5	5.11	3.04	17.2	5.05	3.41	17.1	4.66	3.68	16.9	4.02	4.21	
35	11.4	5.42	2.11	15.1	6.00	2.52	16.5	5.60	2.94	16.3	4.96	3.27	16.2	4.47	3.62	
40	8.92	5.11	1.75	10.9	4.89	2.22	11.7	4.42	2.65	13.4	4.69	2.86	14.6	4.36	3.34	
43	5.98	4.50	1.33	7.33	4.12	1.78	9.01	3.91	2.31	10.5	4.13	2.54	12.0	3.85	3.11	
Normal																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	8.07	0.94	8.56	8.88	1.03	8.60	9.72	1.01	9.61	
0	/	/	/	/	/	/	7.90	1.18	6.71	9.33	1.11	8.39	10.2	1.11	9.13	
5	/	/	/	/	/	/	7.67	1.29	5.93	9.61	1.16	8.28	10.6	1.24	8.50	
10	/	/	/	/	/	/	9.12	1.60	5.69	10.6	1.38	7.65	11.5	1.43	8.07	
15	/	/	/	8.52	1.70	5.02	11.4	1.89	6.01	13.8	1.82	7.59	14.2	1.71	8.31	
20	7.01	1.80	3.88	11.4	2.63	4.31	13.1	2.70	4.87	14.5	2.62	5.56	15.3	2.35	6.49	
25	9.24	2.69	3.43	13.1	3.25	4.02	14.8	3.47	4.25	15.6	3.37	4.62	15.8	2.85	5.55	
30	9.28	3.37	2.75	12.9	3.93	3.29	14.8	3.95	3.74	15.2	3.75	4.04	15.1	3.19	4.75	
35	8.87	4.01	2.21	12.4	4.51	2.75	13.6	4.19	3.24	14.2	3.94	3.60	14.7	3.64	4.05	
40	7.28	3.89	1.87	9.18	3.78	2.43	10.2	3.49	2.93	12.0	3.75	3.21	13.2	3.43	3.84	
43	4.91	3.55	1.38	5.76	3.08	1.87	7.17	2.89	2.48	8.98	3.20	2.81	9.46	2.72	3.48	
Minimum																
DB	LWT															
	5			10			15			20			25			
	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	CC	PI	EER	
-5	/	/	/	/	/	/	5.22	0.59	8.92	5.73	0.65	8.86	6.30	0.63	10.08	
0	/	/	/	/	/	/	5.13	0.73	7.01	6.04	0.69	8.75	6.61	0.70	9.47	
5	/	/	/	/	/	/	4.12	0.65	6.37	5.21	0.59	8.80	5.68	0.62	9.15	
10	/	/	/	/	/	/	5.06	0.82	6.16	5.91	0.72	8.20	6.40	0.73	8.75	
15	/	/	/	5.23	0.98	5.32	6.08	0.95	6.41	6.91	0.83	8.37	8.14	0.88	9.21	
20	3.54	0.88	4.04	4.97	1.11	4.49	6.53	1.27	5.15	8.01	1.37	5.86	8.65	1.26	6.86	
25	4.43	1.26	3.52	5.42	1.28	4.22	6.98	1.56	4.47	8.21	1.69	4.85	8.60	1.48	5.81	
30	4.41	1.57	2.81	5.31	1.54	3.44	6.92	1.77	3.91	7.92	1.86	4.26	8.15	1.66	4.92	
35	4.04	1.78	2.27	5.75	2.00	2.87	6.79	1.96	3.47	7.56	1.94	3.90	8.12	1.87	4.33	
40	3.29	1.76	1.86	4.30	1.72	2.50	5.01	1.65	3.03	6.43	1.93	3.33	7.52	1.92	3.91	
43	1.68	1.19	1.41	2.76	1.43	1.93	3.75	1.45	2.58	4.57	1.58	2.89	6.03	1.67	3.61	

Abbreviations:

LWT: Leaving water temperature (°C)

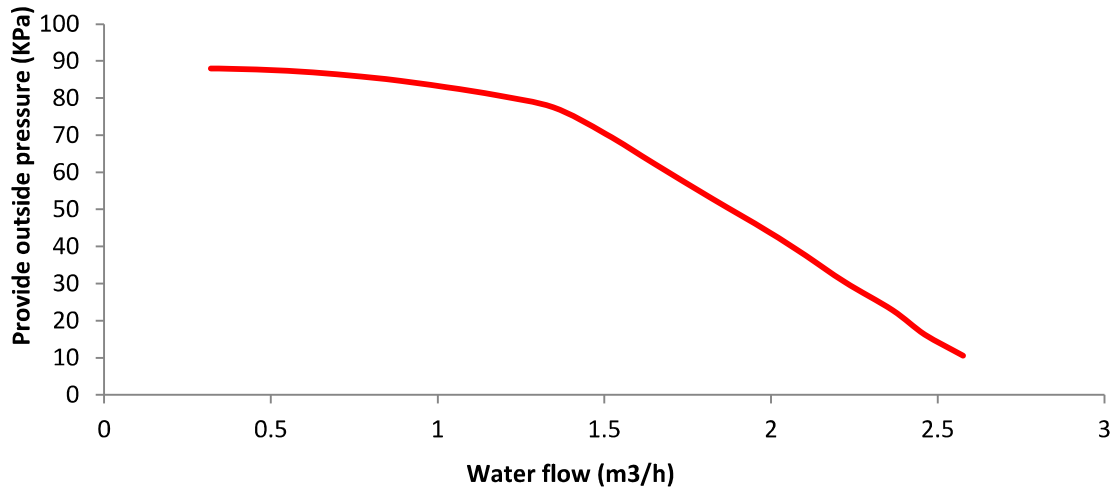
DB: Dry-bulb temperature for Outdoor air temperature (°C)

CC: Total cooling capacity (kW)

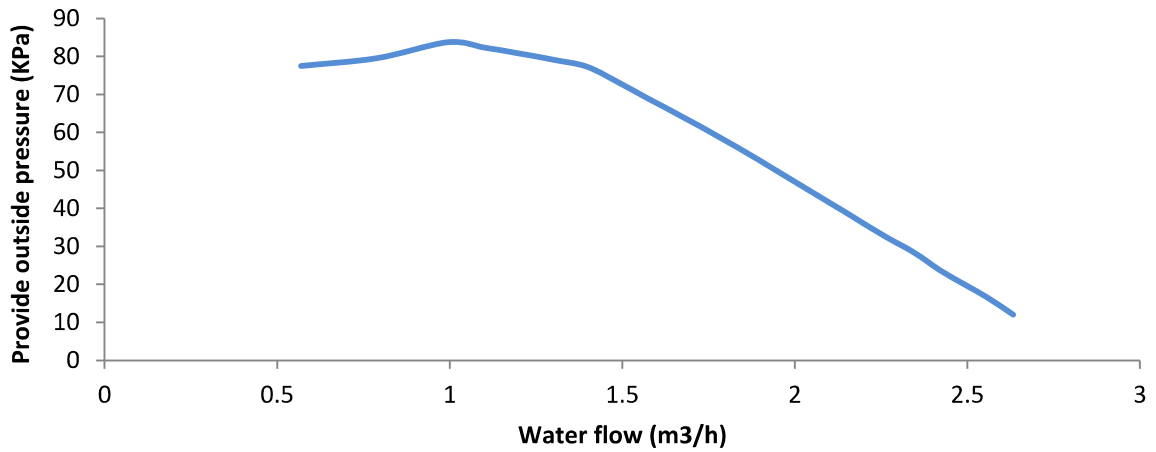
PI: Power input (kW)

5 Hydronic Performance

Hydro module with 190L water tank



Hydro module with 240L water tank



6 Sound Levels

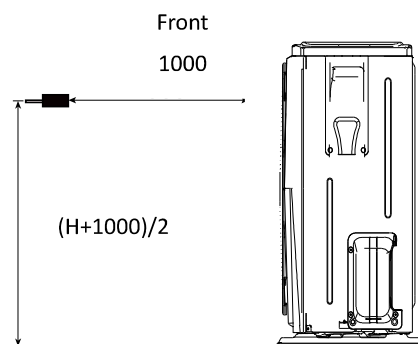
6.1 Overall

Model name	dB
MHA-V4W/D2N8-B	44
MHA-V6W/D2N8-B	45
MHA-V8W/D2N8-B	46
MHA-V10W/D2N8-B	49
MHA-V12W/D2RN8-B	50
MHA-V14W/D2RN8-B	51
MHA-V16W/D2RN8-B	55
MHA-V12W/D2RN8-B	50
MHA-V14W/D2RN8-B	51
MHA-V16W/D2RN8-B	55

Notes:

1. Sound pressure level is measured at a position 1m in front of the unit and $(1+H)/2$ m (where H is the height of the unit) above the floor in a semi-anechoic chamber. During in-situ operation, sound pressure levels may be higher as a result of ambient noise. Sound pressure level is the maximum value tested under the two conditions of Notes2 and Notes3. For 16kW model, the value is calculated and it is for reference only

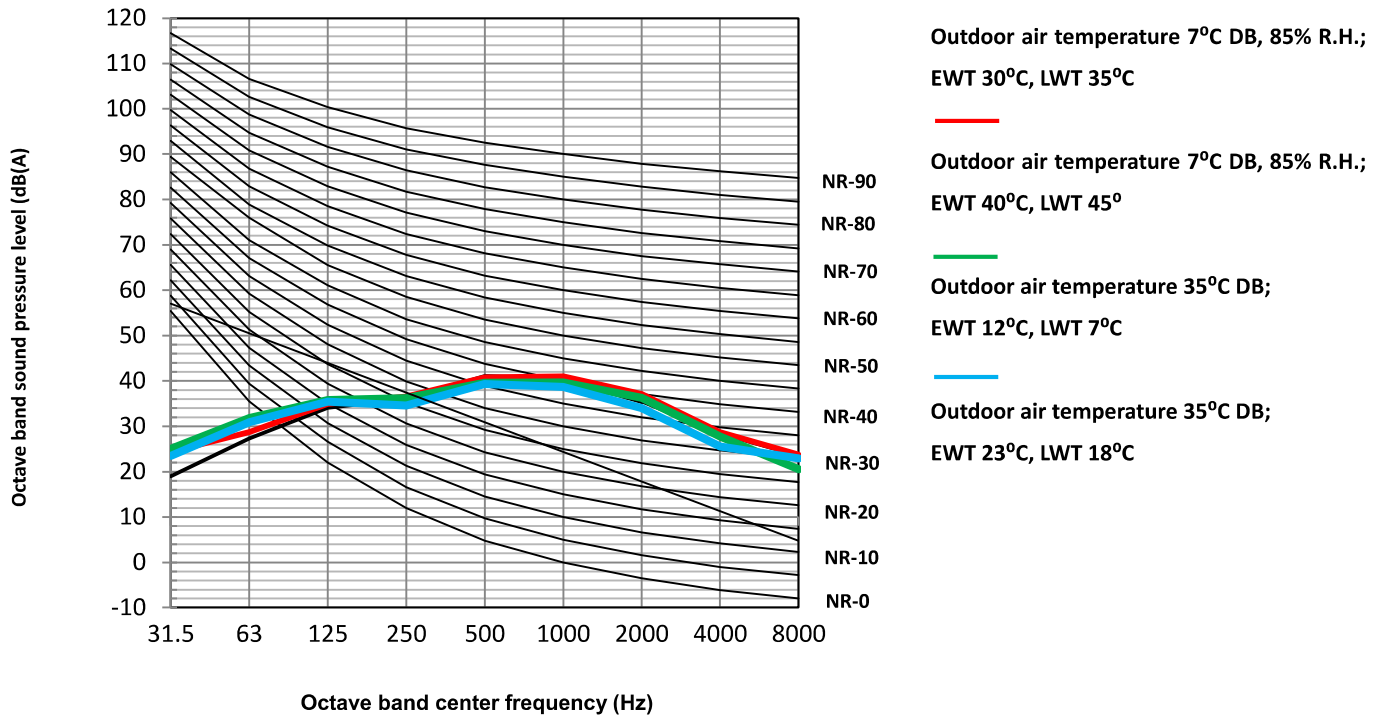
Figure 2-8.1: Sound pressure level measurement (unit: mm)



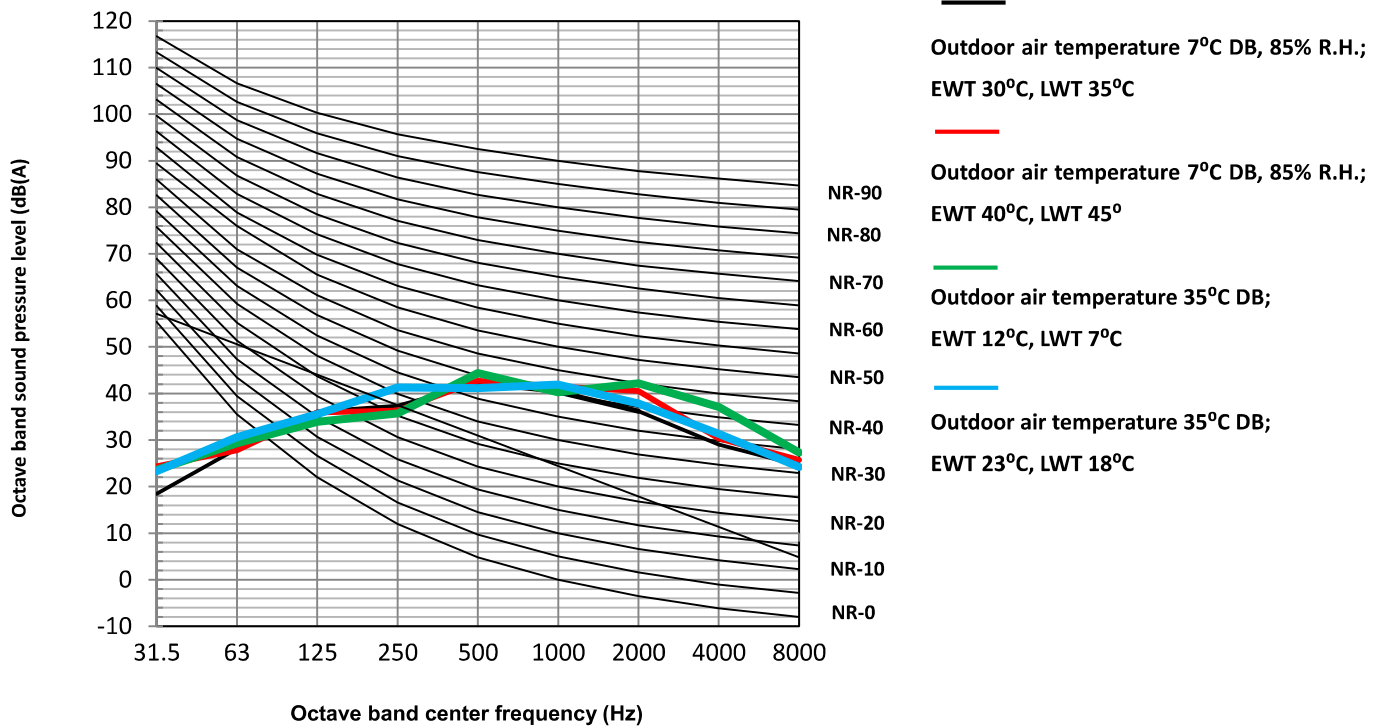
2. Outdoor air temperature 7°C DB, 85% R.H.; EWT 30°C, LWT 35°C.
3. Outdoor air temperature 35°C DB; EWT 23°C, LWT 18°C..

6.2 Octave Band Levels

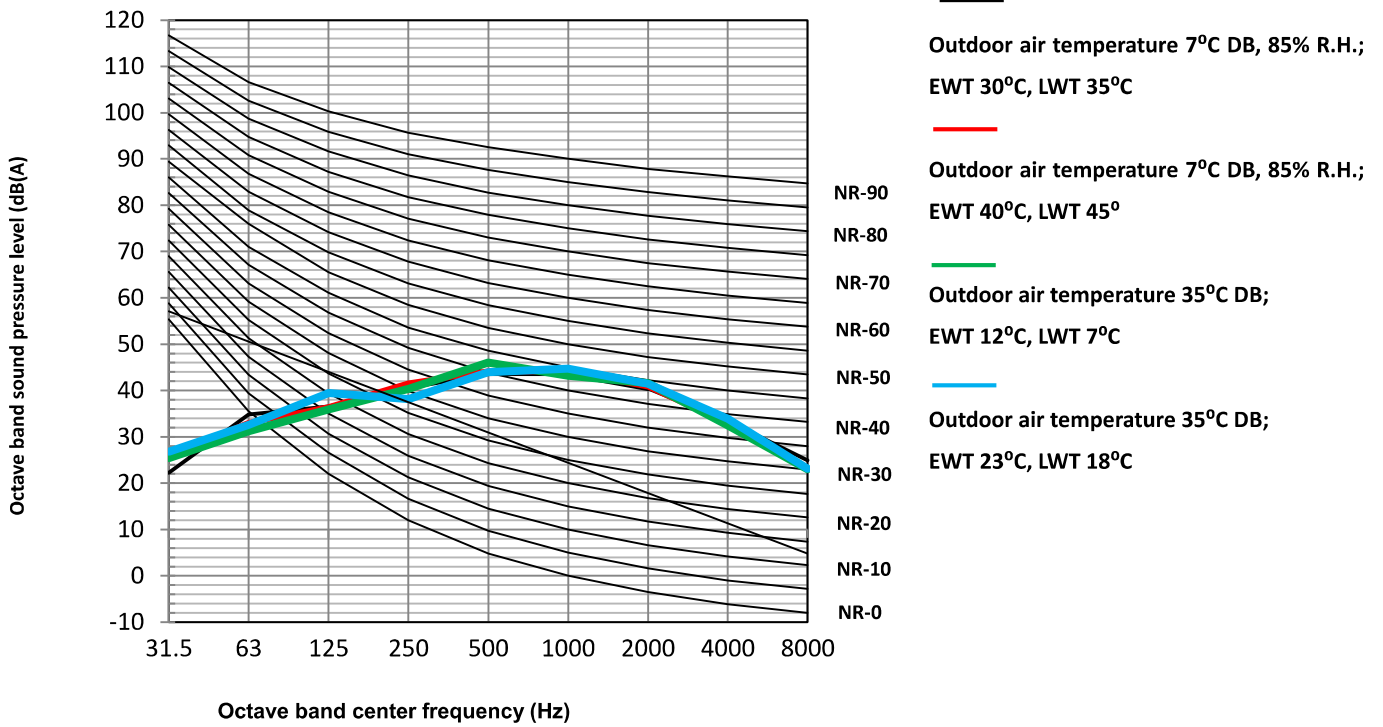
MHA-V4/D2N8-B octave band levels



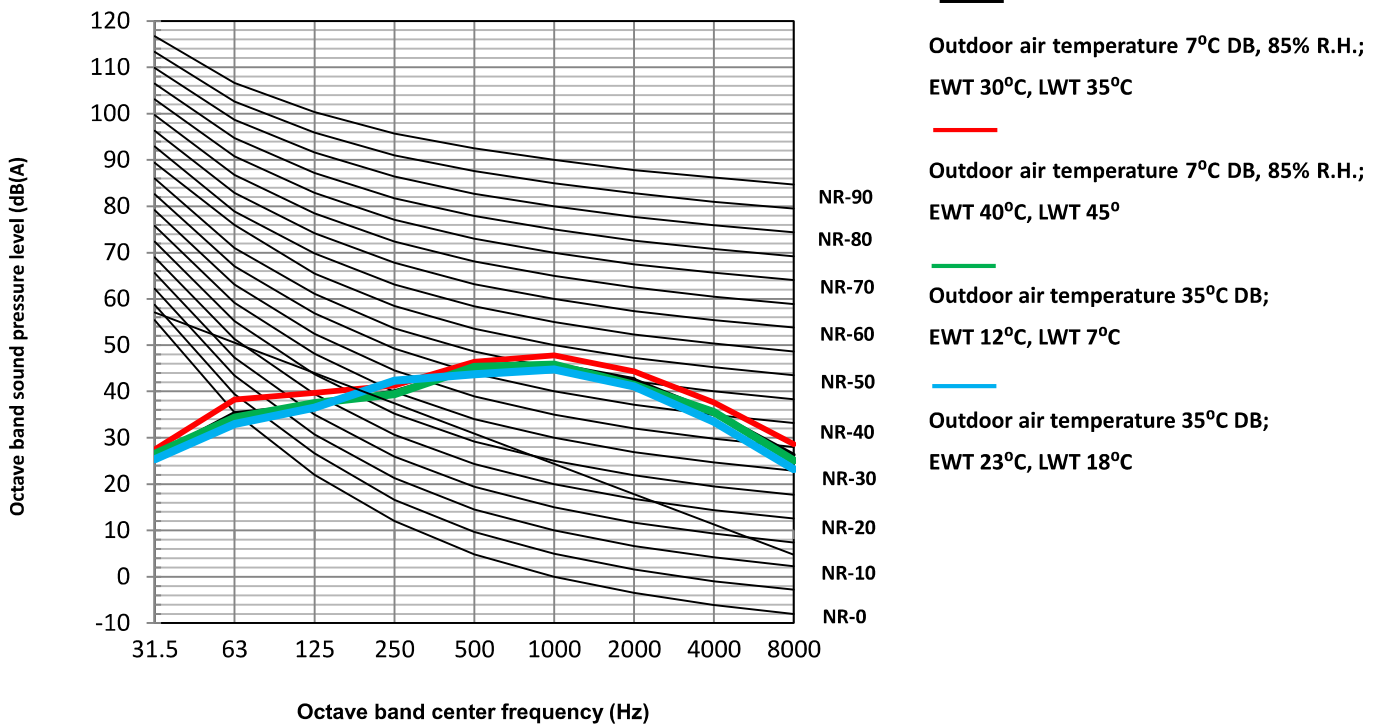
MHA-V6/D2N8-B octave band levels



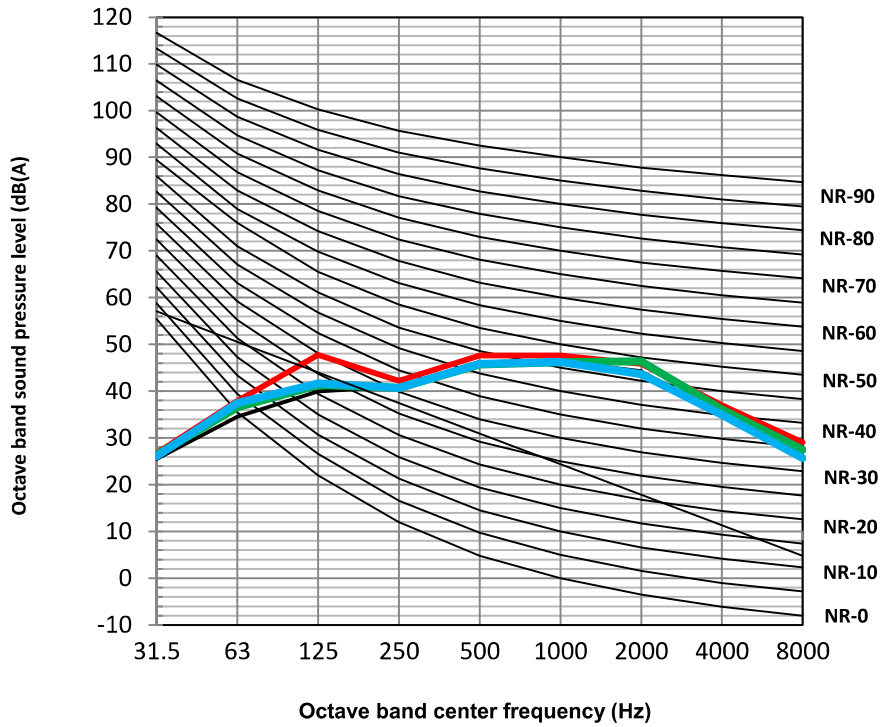
MHA-V8/D2N8-B octave band levels



MHA-V10/D2N8-B octave band levels

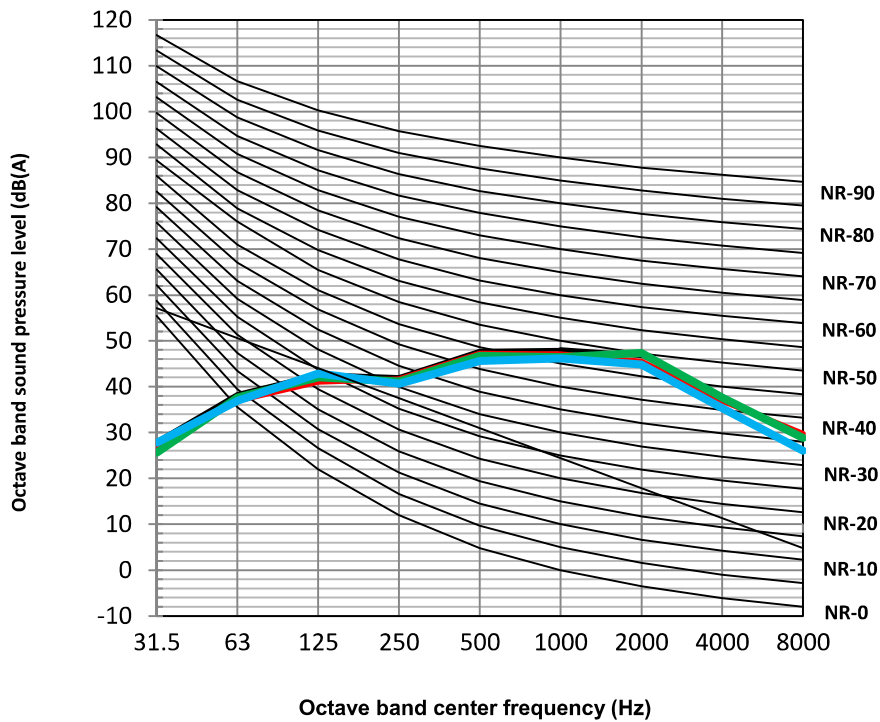


MHA-V12/D2N8-B octave band levels



- Outdoor air temperature 7°C DB, 85% R.H.; EWT 30°C, LWT 35°C
- Outdoor air temperature 7°C DB, 85% R.H.; EWT 40°C, LWT 45°
- Outdoor air temperature 35°C DB; EWT 12°C, LWT 7°C
- Outdoor air temperature 35°C DB; EWT 23°C, LWT 18°C

MHA-V14/D2N8-B octave band levels

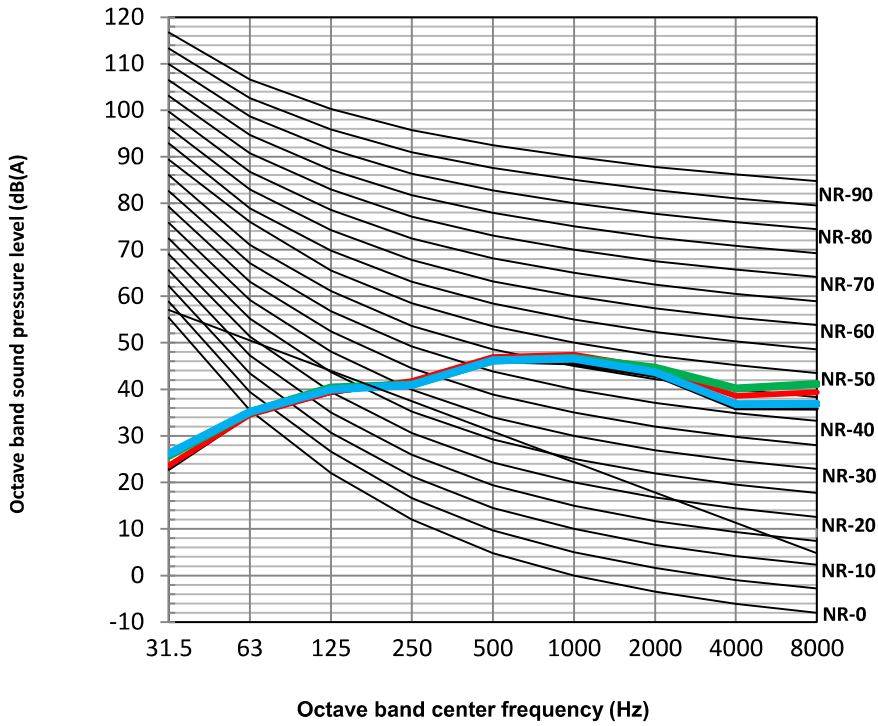


- Outdoor air temperature 7°C DB, 85% R.H.; EWT 30°C, LWT 35°C
- Outdoor air temperature 7°C DB, 85% R.H.; EWT 40°C, LWT 45°
- Outdoor air temperature 35°C DB; EWT 12°C, LWT 7°C
- Outdoor air temperature 35°C DB; EWT 23°C, LWT 18°C

M thermal Arctic Split

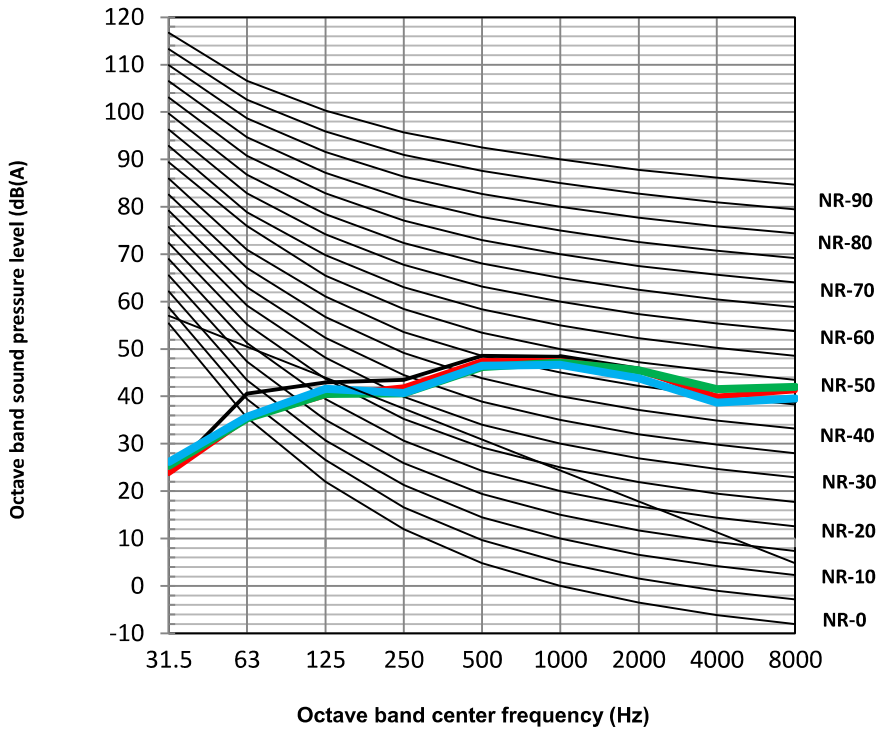


MHA-V12/D2RN8-B octave band levels



- Outdoor air temperature 7°C DB, 85% R.H.;
EWT 30°C, LWT 35°C
- Outdoor air temperature 7°C DB, 85% R.H.;
EWT 40°C, LWT 45°
- Outdoor air temperature 35°C DB;
EWT 12°C, LWT 7°C
- Outdoor air temperature 35°C DB;
EWT 23°C, LWT 18°C

MHA-V14/D2RN8-B octave band levels



- Outdoor air temperature 7°C DB, 85% R.H.;
EWT 30°C, LWT 35°C
- Outdoor air temperature 7°C DB, 85% R.H.;
EWT 40°C, LWT 45°
- Outdoor air temperature 35°C DB;
EWT 12°C, LWT 7°C
- Outdoor air temperature 35°C DB;
EWT 23°C, LWT 18°C

Part 3

Field Settings

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3 Network Configuration Guidelines	64
4 USB Function Guidelines	69
5 Climate Related Curves	71
6 Error Code Table	74

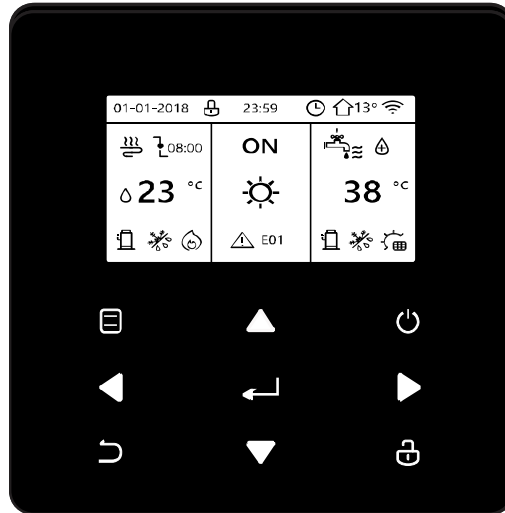
M thermal Arctic Split



1 User Interface Field Settings

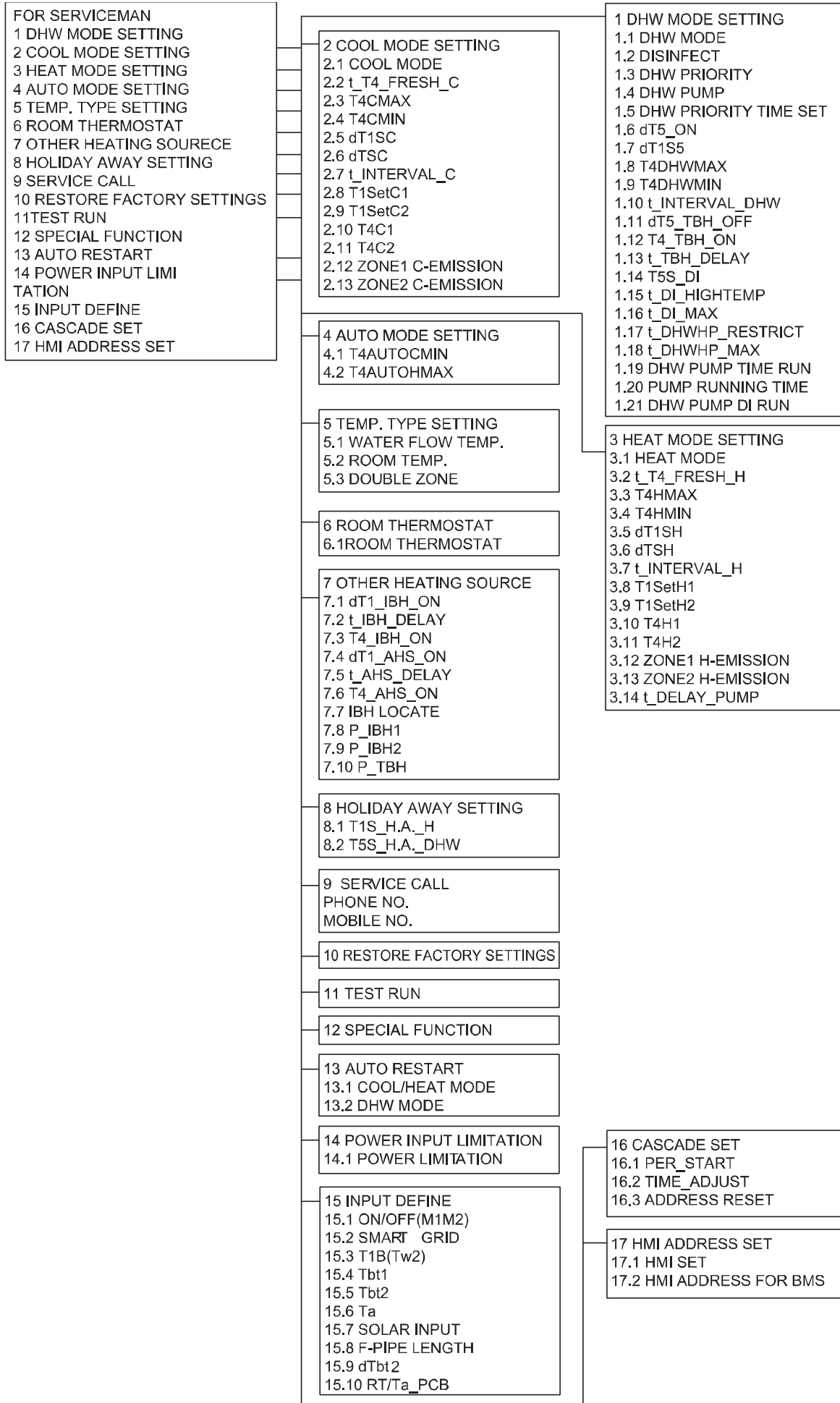
1.1 Introduction

During installation, the M thermal settings and parameters should be configured by the installer to suit the installation configuration, climate conditions and end-user preferences. The relevant settings are accessible and programmable through the **FOR SERVICEMAN** menu on the M thermal user interface. The user interface is integrated design in the hydro module.



Keys	Function
	<ul style="list-style-type: none"> Go to the menu structure
	<ul style="list-style-type: none"> Navigate the cursor on the display Navigate in the menu structure Adjust settings
	<ul style="list-style-type: none"> Turn on/off the space heating/cooling operation or DHW mode Turn on/off functions in the menu structure
	<ul style="list-style-type: none"> Come back to the up level
	<ul style="list-style-type: none"> Long press for unlock/lock the controller Unlock /lock some functions such as "DHW temperature adjusting"
	<ul style="list-style-type: none"> Go to the next step when programming a schedule in the menu structure and confirm a selection to enter in the submenu of the menu structure.

1.2 Menu Structure



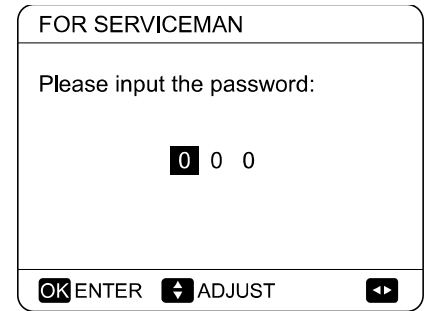
M thermal Arctic Split

1.3 FOR SERVICEMAN Menu

FOR SERVICEMAN allows installers to input the system configuration and set the system parameters. To enter **FOR SERVICEMAN**, go to **MENU > FOR SERVICEMAN**.

Enter the password, using ◀ ▶ to navigate between digits and using ▼ ▲ to adjust the numerical values, and then press **OK**. The password is 234.

FOR SERVICEMAN password screen



Then the following pages will be displayed after putting the password.

FOR SERVICEMAN menu

FOR SERVICEMAN 1/3	FOR SERVICEMAN 2/3	FOR SERVICEMAN 3/3
1. DHW MODE SETTING	7. OTHER HEATING SOURCE	13. AUTO RESTART
2. COOL MODE SETTING	8. HOLIDAY AWAY MODE SET	14. POWER INPUT LIMITATION
3. HEAT MODE SETTING	9. SERVICE CALL SETTING	15. INPUT DEFINE
4. AUTO MODE SETTING	10. RESTORE FACTORY SETTINGS	16. CASCADE SET
5. TEMP.TYPE SETTING	11. TEST RUN	17. HMI ADDRESS SET
6. ROOM THERMOSTAT	12. SPECIAL FUNCTION	
OK ENTER	OK ENTER	OK ENTER

1.4 DHW MODE SETTING Menu

1.4.1 DHW MODE SETTING menu overview

MENU > FOR SERVICEMAN > DHW MODE SETTING

1 DHW MODE SETTING 1/5	1 DHW MODE SETTING 2/5	1 DHW MODE SETTING 3/5
1.1 DHW MODE YES	1.6 dT5_ON 5 °C	1.11 dT5_TBH_OFF 5 °C
1.2 DISINFECT YES	1.7 dT1S5 10 °C	1.12 T4_TBH_ON 5 °C
1.3 DHW PRIORITY YES	1.8 T4DHWMAX 43 °C	1.13 t_TBH_DELAY 30 MIN
1.4 DHW PUMP YES	1.9 T4DHWMIN -10 °C	1.14 T5S_DI 65 °C
1.5 DHW PRIORITY TIME SET NON	1.10 t_INTERVAL_DHW 5 MIN	1.15 t_DI HIGHTEMP. 15MIN
ADJUST	ADJUST	ADJUST
1 DHW MODE SETTING 4/5	1 DHW MODE SETTING 5/5	
1.16 t_DI_MAX 210 MIN	1.21 DHW PUMP DI RUN NON	
1.17 t_DHWHP_RESTRICT 30 MIN		
1.18 t_DHWHP_MAX 120 MIN		
1.19 DHWPUMP TIME RUN YES		
1.20 PUMP RUNNING TIME 5 MIN		
ADJUST	ADJUST	

In **DHW MODE SETTING** the following parameters should be set.

DHW MODE enables or disables DHW mode. For installations with DHW tanks, select **YES** to enable DHW mode. For installations without DHW tanks, select **NON** to disable DHW mode.

DISINFECT sets whether or not the disinfection operation is performed.

DHW PRIORITY sets whether domestic hot water heating or space heating/cooling takes priority. If **NON** is selected in the **DHW PRIORITY** mode, when it is available and the space heating/cooling is **OFF**, the heat pump will heat the water as required. If space heating/cooling is **ON**, the water will be heated as required when the immersion heater is unavailable. Only when the space heating/cooling is **OFF** will the heat pump operate to heat domestic water.

DHW PUMP sets whether or not the DHW pump is controlled by the M thermal Split unit. If the DHW pump is to be controlled by the M thermal Split, select **YES**. If the DHW pump is not to be controlled by the M thermal Split unit, select **NON**.

DHW PUMP PRIORITY TIME SET set the operation time of DHW during **DHW PRIORITY** mode.

dT5_ON sets the temperature difference between the DHW set temperature (T5S) and the DHW tank water temperature (T5) above which the heat pump providing heated water to the DHW tank. When $T5S - T5 \geq dT5_ON$ the heat pump providing heated water to the DHW tank.

Note: When the heat pump's leaving water temperature is above the DHW mode leaving water temperature operating limit (T5stop), the heat pump does not provide heated water to the DHW tank.

dT1S5 sets the heat pump's leaving water set temperature (T1S) relative to DHW tank water temperature (T5). For DHW mode, the user sets the DHW set temperature (T5S) on the main screen and cannot manually set T1S. T1S is set as $T1S = T5 + dT1S5$.

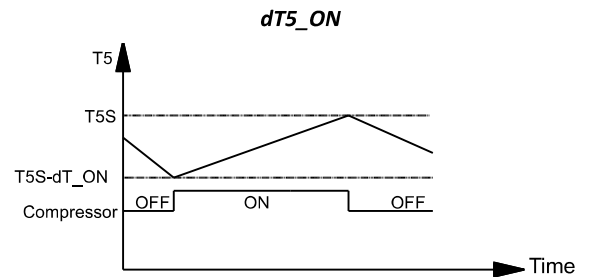
Figure on right illustrates the operation of the heat pump and immersion heater(optional) in DHW mode. If the DHW tank water temperature (T5) is less than the minimum of the DHW set temperature (T5S) and the heat pump leaving water temperature operating limit (T5stop) less **dT5_ON**, the heat pump starts providing heated water to the DHW tank. After **t_TBH_delay** minutes have elapsed, the immersion heater is turned on. If T5 reaches T5stop, the heat pump stops but the immersion heater continues running until T5 has reached $T5S + dT5_TBH_OFF$

T4DHWMAX sets the ambient temperature above which the heat pump will not operate in DHW mode. The highest value that **T4DHWMAX** can take is 43°C, which is the DHW mode upper ambient temperature operating limit of the heat pump.

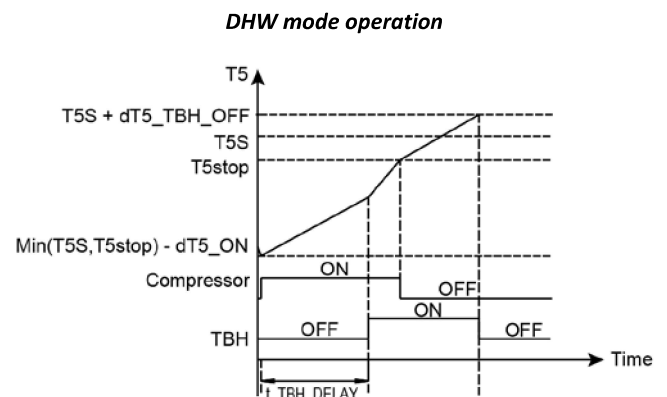
T4DHWMIN sets the ambient temperature below which the heat pump will not operate in DHW mode. The lowest value that **T4DHWMIN** can take is -25°C, which is the DHW mode lower ambient temperature operating limit of the heat pump.

t_INTERVAL_DHW sets the DHW mode compressor re-start delay. When the compressor stops running, it will not re-start until at least **t_INTERVAL_DHW** minutes have elapsed.

dT5_TBH_OFF sets the temperature difference between the DHW set temperature (T5S) and the DHW tank water temperature (T5) below which the immersion is not used. When $T5 > \text{Min}(T5\text{Stop} + dT5_TBH_OFF, 65^\circ\text{C})$, the immersion

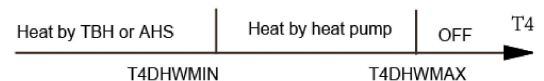


Abbreviations:
 T5: DHW tank water temperature
 T5S: DHW set temperature



Abbreviations:
 T5: DHW tank water temperature
 T5S: DHW set temperature
 T5stop: DHW mode leaving water temperature operating limit
 TBH: Immersion heater in DHW tank

T4DHWMAX and T4DHWMIN



Abbreviations:
 HP: Heat pump
 TBH: DHW tank immersion heater
 AHS: Additional heating source

M thermal Arctic Split



heater is off.

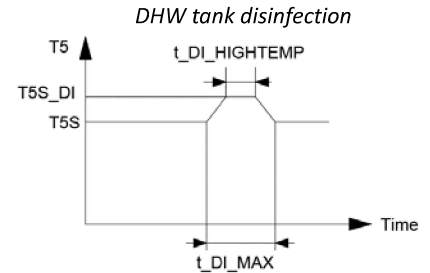
T4_TBH_ON sets the ambient temperature above which the immersion heater will not be used.

t_TBH_DELAY sets the delay between the compressor starting and the immersion heater being turned on.

T5S_DI sets the DHW tank disinfection operation target temperature. Caution: during the disinfection operation (duration: **t_DI_MAX**) the domestic hot water temperature at the hot water taps will at times be equal to the value set for **T5S_DI**.

t_DI_HIGHTEMP sets that length of time that the DHW tank disinfection operation target temperature is maintained.

t_DI_MAX sets the total duration of the DHW tank disinfect operation.

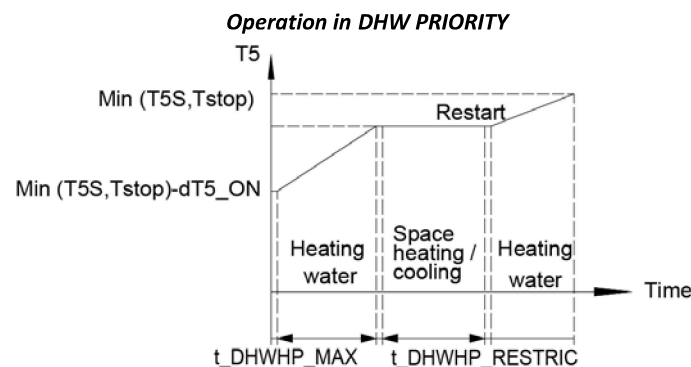


Abbreviations:
 T5: DHW tank water temperature
 T5S: DHW set temperature

t_DHWHP_RESTRICT sets the maximum length of time that the heat pump will run in space heating or space cooling modes before switching to DHW mode, if a requirement for DHW mode exists. When running in space heating mode or space cooling mode, the heat pump becomes available for DHW mode either as soon as the space heating/cooling set temperatures have been reached or after **t_DHWHP_MAX** minutes have elapsed.

t_DHWHP_MAX sets the maximum length of time that the heat pump will run in DWH mode before switching to space heating mode or space cooling mode if a requirement for space heating/cooling modes exists. When running in DHW mode, the heat pump becomes available for space heating/cooling either as soon as the DHW tank water temperature (T5) reaches the DHW set temperature (T5S) or after **t_DHWHP_MAX** minutes have elapsed.

Figure below illustrates the effects of **t_DHWHP_MAX** and **t_DHWHP_RESTRICT** when **DHW PRIORITY** is enabled. The heat pump initially runs in DWH mode. After **t_DHWHP_MAX** minutes, T5 has not reached



Abbreviations:
 T5: DHW tank water temperature
 T5S: DHW set temperature
 T5stop: DHW mode leaving water temperature operating limit

DHW PUMP TIME RUN sets whether or not the user is able to set the DHW pump (field supply) in DHW mode. For installations with a DHW pump, select ON so that the user is able to set pump start times.

PUMP RUNNING TIME sets the length of time the pump runs for at each of the user-specified start times on the **DHW PUMP** tab on the **DOMESTIC HOT WATER (DHW)** menu, if **TIMER RUNNING** is enabled.

DHW PUMP DI RUN sets whether or not the DHW pump (field supply) operates during the disinfection mode.

1.5 COOL MODE SETTING Menu
MENU > FOR SERVICEMAN > COOL MODE SETTING

2 COOL MODE SETTING 1/3	2 COOL MODE SETTING 2/3	2 COOL MODE SETTING 3/3
2.1 COOL MODE YES	2.6 dTSC 2 °C	2.11 T4C2 25 °C
2.2 t_T4_FRESH_C 2.0HRS	2.7 t_INTERVAL_C 5MIN	2.12 ZONE1 C-EMISSION FCU
2.3 T4CMAX 43°C	2.8 T1SetC1 10°C	2.13 ZONE2 C-EMISSION FLH
2.4 T4CMIN 20°C	2.9 T1SetC2 16°C	
2.5 dT1SC 5°C	2.10 T4C1 35°C	
↕ ADJUST ⏪	↕ ADJUST ⏪	↕ ADJUST ⏪

In **COOL MODE SETTING** the following parameters should be set.

COOL MODE enables or disables cooling mode. For installations with space cooling terminals, select **YES** to enable cooling mode. For installations without space cooling terminals, select **NON** to disable cooling mode.

t_T4_FRESH_C sets the refresh time of cooling mode climate temperature curve.

T4CMAX sets the ambient temperature above which the heat pump will not operate in cooling mode. The highest value that **T4CMAX** can take is 46°C, which is the cooling mode upper ambient temperature operating limit of the heat pump.

T4CMIN sets the ambient temperature below which the heat pump will not operate in cooling mode. The lowest value that **T4CMIN** can take is -5°C, which is the cooling mode lower ambient temperature operating limit of the heat pump.

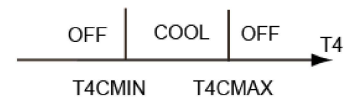
dT1SC sets the minimum temperature difference between the heat pump leaving water temperature (T1) and the heat pump leaving water set temperature (T1S) at which the heat pump provides chilled water to the space cooling terminals. When $T1 - T1S \geq dT1SC$ the heat pump provides chilled water to the space cooling terminals and when $T1 \leq T1S$ the heat pump does not provide chilled water to the space cooling terminals.

dTSC sets the temperature difference between the actual room temperature (Ta) and set room temperature (TS) above which the heat pump provides chilled water to the space cooling terminals. When $Ta - TS \geq dTSC$ the heat pump provides chilled water to the space cooling terminals and when $Ta \leq TS$ the heat pump does not provide chilled water to the space cooling terminals. **dTSC** is only applicable if **YES** is selected for **ROOM TEMP** in the **TEMP. TYPE SETTING** menu. Refer to Part 3, 8.8 “TEMP. TYPE SETTING Menu”.

t_INTERVAL_C sets the cooling mode compressor re-start delay. When the compressor stops running, it will not re-start until at least **t_INTERVAL_C** minutes have elapsed.

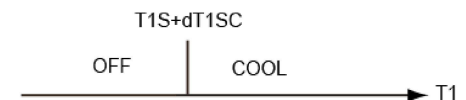
T1SetC1 sets the temperature 1 of automatic setting curve for cooling mode.

T1SetC2 sets the temperature 2 of automatic setting curve for cooling mode.

T4CMAX, T4CMIN


Abbreviations:

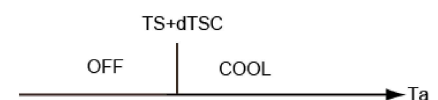
T4: Outdoor ambient temperature

dT1SC


Abbreviations:

T1: Heat pump leaving water temperature

T1S: Heat pump leaving water set temperature

dTSC


M thermal Arctic Split

T4C1 sets the ambient temperature 1 of automatic setting curve for cooling mode.

T4C2 sets the ambient temperature 2 of automatic setting curve for cooling mode.

ZONE1 C-EMISSION sets the emission type of zone1 for cooling mode.

ZONE2 C-EMISSION sets the emission type of zone2 for cooling mode.

1.6 HEAT MODE SETTING Menu

MENU > FOR SERVICEMAN > HEAT MODE SETTING

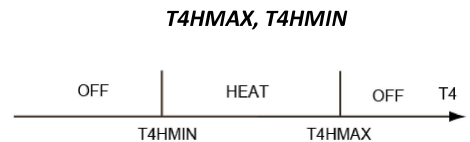
3 HEAT MODE SETTING	1/3	3 HEAT MODE SETTING	2/3	3 HEAT MODE SETTING	3/3
3.1 HEAT MODE	YES	3.6 dTSH	2 °C	3.11 T4H2	7 °C
3.2 t_T4_FRESH_H	2.0HRS	3.7 t_INTERVAL_H	5MIN	3.12 ZONE1 H-EMISSION	RAD.
3.3 T4HMAX	16°C	3.8 T1SetH1	35°C	3.13 ZONE2 H-EMISSION	FLH
3.4 T4HMIN	-15°C	3.9 T1SetH2	28°C	3.14 t_DELAY_PUMP	2MIN
3.5 dT1SH	5°C	3.10 T4H1	-5°C		
ADJUST	▶	ADJUST	▶	ADJUST	▶

In **HEAT MODE SETTING** the following parameters should be set.

HEAT MODE enables or disables heating mode.

t_T4_FRESH_H sets the refresh time of heating model climate temperature curve.

T4HMAX sets the ambient temperature above which the heat pump will not operate in heating mode. The highest value that **T4HMAX** can take is 35°C, which is the heating mode upper ambient temperature operating limit of the heat pump.



Abbreviations:
T4: Outdoor ambient temperature

T4HMIN sets the ambient temperature below which the heat pump will not operate in heating mode. The lowest value that **T4CMIN** can take is -25°C, which is the heating mode lower ambient temperature operating limit of the heat pump.

dT1SH sets the temperature difference between the heat pump leaving water temperature (T1) and the heat pump leaving water set temperature (T1S) above which the heat pump provides heated water to the space heating terminals.

dTSH sets the temperature difference between the actual room temperature (Ta) and set room temperature (TS) above which the heat pump provides heated water to the space heating terminals. When $TS - Ta \geq dTSH$ the heat pump provides heated water to the space heating terminals and when $Ta \geq TS$ the heat pump does not provide heated water to the space heating terminals. **dTSH** is only relevant if **YES** is selected for **ROOM TEMP** in the **TEMP. TYPE SETTING** menu. Refer to Part 3, 8.8 "TEMP. TYPE SETTING Menu".



Note:
Only when ROOM TEMP is enabled will this function be available

t_INTERVAL_H sets the heating mode compressor re-start delay. When the compressor stops running, it will not re-start

until at least **t_INTERVAL_H** minutes have elapsed.

T1SetH1 sets the temperature 1 of automatic setting curve for heating mode.

T1SetH2 sets the temperature 2 of automatic setting curve for heating mode.

T4H1 sets the ambient temperature 1 of automatic setting curve for heating mode.

T4H2 sets the ambient temperature 2 of automatic setting curve for heating mode.

ZONE1 H-EMISSION sets the emission type for heating mode.

ZONE2 H-EMISSION sets the emission type for heating mode.

1.7 AUTO MODE SETTING Menu

MENU > FOR SERVICEMAN > AUTO MODE SETTING

In **AUTO MODE SETTING** the following parameters should be set.

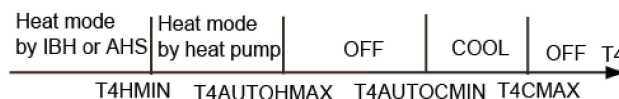
T4AUTOCMIN sets the ambient temperature below which the heat pump will not provide chilled water for space cooling in auto mode.

T4AUTOHMAX sets the ambient temperature above which the heat pump will not provide heated water for space heating in auto mode.

AUTO MODE SETTING menu

4 AUTO. MODE SETTING	
4.1 T4AUTOCMIN	25°C
4.2 T4AUTOHMAX	17°C
ADJUST	

T4AUTOCMAX, T4AUTOCMIN



Abbreviations:

HP: Heat pump

AHS: Additional heating source

IBH: Backup electric heater

T4CMAX: The ambient temperature above which the heat pump will not operate in cooling mode.

T4HMIN: The ambient temperature below which the heat pump will not operate in heating mode.

M thermal Arctic Split



1.8 TEMP. TYPE SETTING Menu

MENU > FOR SERVICEMAN > TEMP. TYPE SETTING

TEMP. TYPE SETTING menu

The TEMP. TYPE SETTING is used for selecting whether the water flow temperature or room temperature is used to control the ON/OFF of the heat pump.

5 TEMP. TYPE SETTING	
5.1 WATER FLOW TEMP.	YES
5.2 ROOM TEMP.	NON
5.3 DOUBLE ZONE	NON
ADJUST	

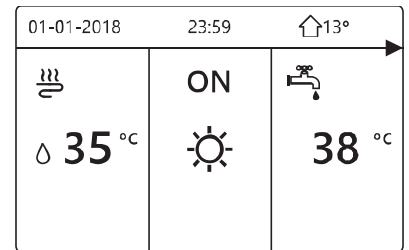
When ROOM TEMP. is enabled, the target water flow temperature will be calculated from climate-related curves.

For installations without room thermostats, space heating and cooling modes can be controlled in one of two different ways:

- according to the M thermal leaving water temperature alone
- according to the room temperature detected by the M thermal Split user interface's built-in temperature sensor alone

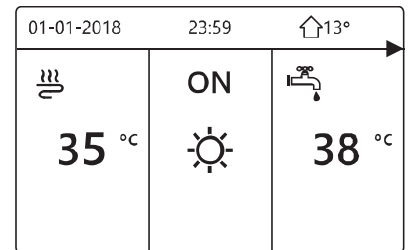
WATER FLOW TEMP. sets whether space heating/cooling modes are controlled according to the M thermal leaving water temperature. If **YES** is selected, the user is able to set the M thermal Split unit's leaving water temperature set temperature on the user interface's main screen.

Only set WATER FLOW TEMP to YES



ROOM TEMP. sets whether space heating/cooling modes are controlled according to the room temperature detected by the temperature sensor in the M thermal Split user interface. If **YES** is selected, the user is able to set the room temperature set temperature on the user interface's main screen, no matter what is the setting of **WATER FLOW TEMP.**

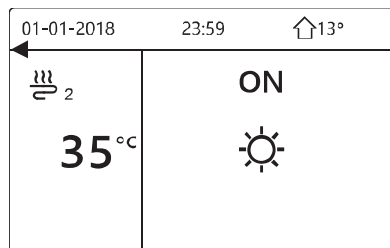
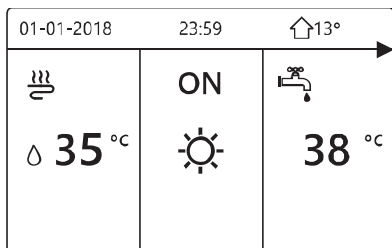
Only set ROOM TEMP to YES



DOUBLE ZONE sets whether there are two zones.

If set WATER FLOW TEMP. and ROOM TEMP. to YES, meanwhile set DOUBLE ZONE to NON or YES, the following pages will be displayed. In this case, the setting value of zone 1 is T1S, the setting value of zone 2 is T1S2 (The corresponding T1S2 is calculated according to the climate related curves.)

Set WATER FLOW TEMP. and ROOM TEMP. to YES; Set DOUBLE ZONE to NON or YES



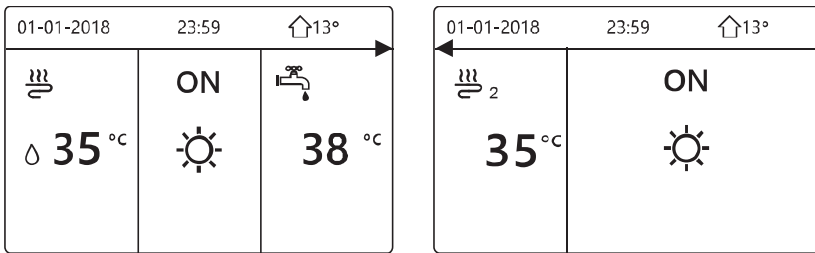
Homepage (zone 1)

Addition page (zone 2)
(Double zone is effective)

If set DOUBLE ZONE to YES and set ROOM TEMP. to NON, meanwhile set WATER FLOW TEMP. to YES or NON, the following

pages will be displayed. In this case, the setting value of zone 1 is T1S, the setting value of zone 2 is T1S2.

Set DOUBLE ZONE to YES and set ROOM TEMP. to NON; Set WATER FLOW TEMP. to YES or NON

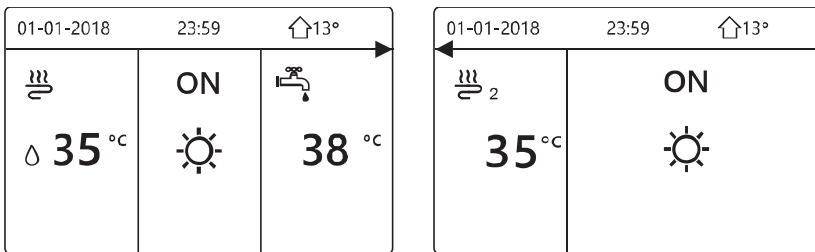


Homepage (zone 1)

Addition page (zone 2)

If set DOUBLE ZONE and ROOM TEMP. to YES, meanwhile set WATER FLOW TEMP. to YES or NON, the following page will be displayed. In this case, the setting value of zone 1 is T1S, the setting value of zone 2 is T1S2. (The corresponding TIS2 is calculated according to the climate related curves.)

Set DOUBLE ZONE and ROOM TEMP. to YES; Set WATER FLOW TEMP. to YES or NON



Homepage (zone 1)

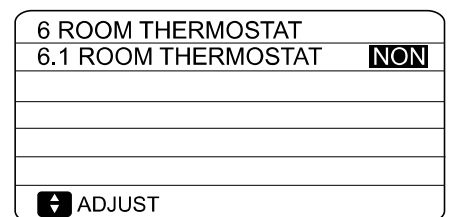
Addition page (zone 2)
(Double zone is effective)

1.9 ROOM THERMOSTAT Menu

MENU > FOR SERVICEMAN > ROOM THERMOSTAT

As an alternative to controlling space heating/cooling modes according to the M thermal Split unit's leaving water temperature and/or the room temperature detected by the temperature sensor in the M thermal Split user interface, a separate room thermostat can be installed and used to control space heating/cooling modes.

ROOM THERMOSTAT menu



In **ROOM THERMOSTAT** the following parameters should be set.

ROOM THERMOSTAT sets whether or not room thermostats are installed. For installations with room thermostats, select **YES**. For installations without room thermostats, select **NON**.

ROOM THERMOSTAT = NON: No room thermostat.

ROOM THERMOSTAT = MODE SET: Room thermostat can control heating and cooling individually.

ROOM THERMOSTAT=ONE ZONE: Room thermostat provides the switch signal to unit.

ROOM THERMOSTAT=DOUBLE ZONE: Indoor unit is connected with two room thermostats.

1.10 OTHER HEATING SOURCE Menu

1.10.1 OTHER HEATING SOURCE menu overview

MENU > FOR SERVICEMAN > OTHER HEATING SOURCE

OTHER HEATING SOURCE menu

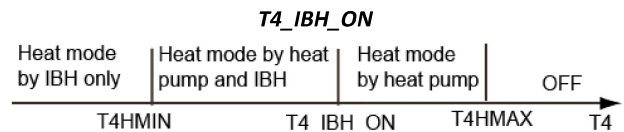
7 OTHER HEATING SOURCE 1/2		7 OTHER HEATING SOURCE 2/2	
7.1 dT1_IBH_ON	5°C	7.6 T4_AHS_ON	-5°C
7.2 t_IBH_DELAY	30MIN	7.7 IBH LOCATE	PIPE LOOP
7.3 T4_IBH_ON	-5°C	7.8 P_IBH1	0.0kW
7.4 dT1_AHS_ON	5°C	7.9 P_IBH2	0.0kW
7.5 t_AHS_DELAY	30MIN	7.10 P_TBH	2.0kW
ADJUST		ADJUST	

In **OTHER HEATING SOURCE** the following parameters should be set. Backup electric heater is optional.

dT1_IBH_ON sets the temperature difference between the heat pump's leaving water set temperature (T1S) and the heat pump's leaving water temperature (T1) above which the backup electric heater heating element(s) are on. When $T1S - T1 \geq dT1_IBH_ON$ the backup electric heater is on (on models where the backup electric heater has a simple on/off control function).

t_IBH_DELAY sets the delay between the compressor starting and the backup electric heater being turned on.

T4_IBH_ON sets the ambient temperature below which the backup electric heater is used. If the ambient temperature is above **T4_IBH_ON**, the backup electric heater is not used. The relationship between operation of the backup heater and the ambient is shown on right.

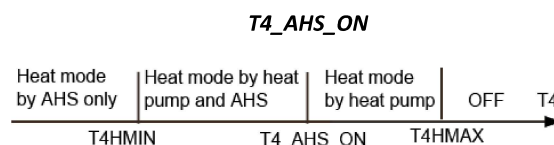


Abbreviations:
T4: Outdoor ambient temperature
IBH: Backup electric heater

dT1_ASH_ON sets the temperature difference between the heat pump's leaving water set temperature (T1S) and the heat pump's leaving water temperature (T1) above which the additional heating source is on. When $T1S - T1 \geq dT1_ASH_ON$ the additional heating source is on.

t_ASH_DELAY sets the delay between the compressor starting and the additional heating source being turned on.

T4_AHS_ON sets the ambient temperature below which the additional heating source is used. If the ambient temperature is above **T4_AHS_ON**, the additional heating source is not used. The relationship between operation of the additional heating source and the ambient is shown in the picture below.



Abbreviations:
AHS: Additional heating source
T4: Outdoor ambient temperature

IBH LOCATE means IBH is installed for pipe heating.

P_IBH1, **P_IBH2** set heating capacity of IBH and **P_TBH** sets heating capacity of TBH, which are used for energy consumption statistics.

1.11 HOLIDAY AWAY SETTING Menu

MENU > FOR SERVICEMAN > HOLIDAY AWAY SETTING

The **HOLIDAY AWAY SETTING** menu settings are used to set the outlet water temperature to prevent water pipes freezing when away from home in cold weather seasons. In **HOLIDAY AWAY SETTING** the following parameters should be set.

T1S_H.A._H sets the heat pump's leaving water set temperature for space heating mode when in holiday away mode.

T5S_H.A._DHW sets the heat pump's leaving water set temperature for DHW mode when in holiday away mode.

HOLIDAY AWAY SETTING menu

8 HOLIDAY AWAY SETTING	
8.1 T1S_H.A._H	20°C
8.2 T5S_H.A._DHW	20°C
⏪ ADJUST	⏩

1.12 SERVICE CALL Menu

MENU > FOR SERVICEMAN > SERVICE CALL

In **SERVICE CALL** the following parameters can be set.

PHONE NO. and **MOBILE NO.** can be used to set after-sales service contact numbers. If set, these numbers are displayed to users in **MENU > FOR SERVICEMAN > SERVICE CALL**

Use ▼ ▲ to adjust the numerical values. The maximum length of the phone numbers is 14 digits.

SERVICE CALL menu

9 SERVICE CALL SETTING	
PHONE NO.	00000000000000
MOBILE NO.	00000000000000
OK CONFIRM	⏪ ADJUST ⏩

The black rectangle found between 0 and 9 when scrolling up and down using ▼ ▲ is converted to a blank space when the phone numbers are displayed to users in **MENU > FOR SERVICEMAN > SERVICE CALL** and can be used for phone numbers less than 14 digits in length.

1.13 RESTORE FACTORY SETTINGS

MENU > FOR SERVICEMAN > RESTORE FACTORY SETTINGS

RESTORE FACTORY SETTINGS is used to restore all the parameters set in the user interface to their factory defaults.

On selecting **YES**, the process of restoring all settings to their factory defaults begins and progress is displayed as a percentage.

RESTORE FACTORY SETTINGS screens

10 RESTORE FACTORY SETTINGS

All the settings will come back to factory default.
Do you want to restore factory settings?

NO
YES

OK CONFIRM ⏪

10 RESTORE FACTORY SETTINGS

Please wait...

5%

1.14 TEST RUN

M thermal Arctic Split

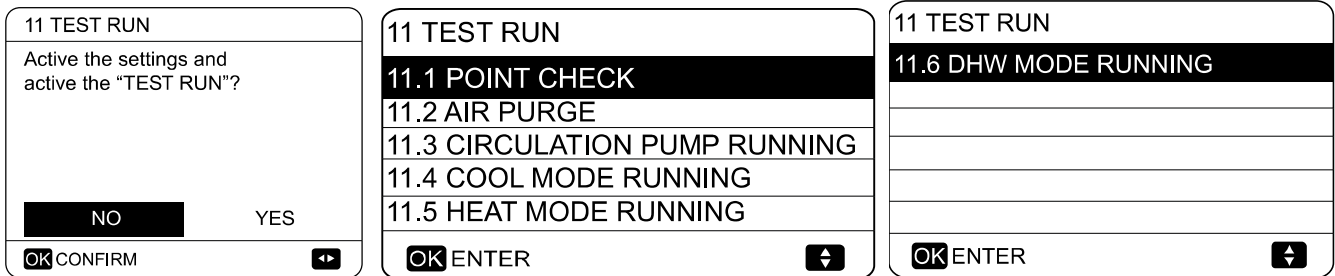


1.14.1 TEST RUN Menu overview

MENU > FOR SERVICEMAN > TEST RUN

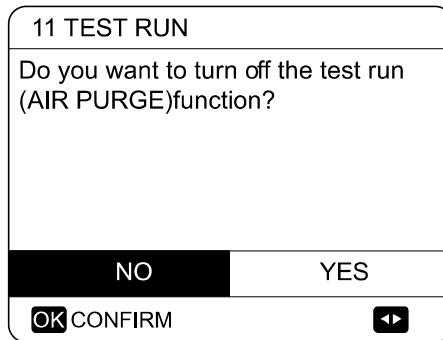
TEST RUN is used to check that the valves, air purge function, circulation pump, space cooling mode, space heating mode and DHW mode are all operating correctly.

TEST RUN start screen and TEST RUN menu



During test run, all buttons except OK are invalid. If you want to turn off the test run, please press OK. For example ,when the unit is in air purge mode, after you press OK, the following page will be displayed:

Exit air purge screen



1.14.2 POINT CHECK menu

MENU > FOR SERVICEMAN > TEST RUN > POINT CHECK

The POINT CHECK menu is used to check the operation of individual components. Use ▼▲ to scroll to the components you want to check and press ON/OFF to toggle the on/off state of the component. If a valve does not turn on/off when its on/off state is toggled or if a pump/heater does not operate when turned on, check the component’s connection to the hydro system main PCB.

POINT CHECK menu

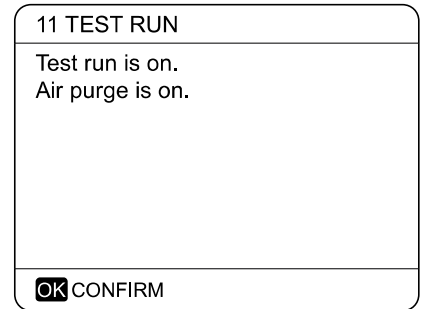
11 TEST RUN	1/2	11 TEST RUN(POINT CHECK) 2/2	
3-WAY VALVE 1	OFF	PUMPSOLAR	OFF
3-WAY VALVE 2	OFF	PUMPDHW	OFF
PUMP I	OFF	INNER BACKUP HEATER	OFF
PUMP O	OFF	TANK HEATER	OFF
PUMP C	OFF	3-WAY VALVE 3	OFF
ON/OFF ON/OFF	↕	ON/OFF ON/OFF	↕

1.14.3 AIR PURGE operation

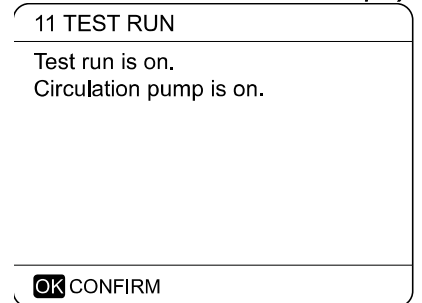
MENU > FOR SERVICEMAN > TEST RUN > AIR PURGE

Once installation is complete it is important to run the air purge function to remove any air which may be present in the water piping and which could cause malfunctions during operation.

The **AIR PURGE** operation is used to remove air from the water piping. Before running AIR PURGE mode, make sure that the air purge valve is open. When the air purge operation starts, the 3-way valve opens and the 2-way valve closes. 60 secs later the pump in the unit (PUMPI) operates for 10min during which the flow switch does not work. After the pump stops, the 3-way valve closes and the 2-way valve opens. 60 secs later both PUMPI and PUMPO operate until the next command is received. If any error code is displayed during the air purge operation, the cause should be investigated.

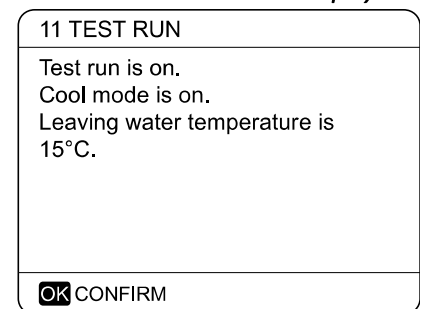
AIR PURGE operation

1.14.4 CIRCULATION PUMP RUNNING operation
MENU > FOR SERVICEMAN > TEST RUN > CIRCULATION PUMP RUNNING

The **CIRCULATION PUMP RUNNING** operation is used to check the operation of the circulation pump. When the circulation pump running operation starts, all running components stop. 60 secs later, the 3-way valve opens and the 2-way valve closes. After a further 60 secs PUMPI starts. 30 seconds later, if the flow switch detects that the water flow is normal, PUMPI operates for 3 min. After the pump stops 60s, the 3-way valve closes and the 2-way valve opens. 60s later both PUMI and PUMPO will operate. After a further 2 min the flow switch start to check the water flow. If the water flow rate is sufficient, both PUMPI and PUMPO operate until the next command is received. If the water flow rate is insufficient over any 15-second period, PUMPI and PUMPO stop and error code E8 is displayed. Refer to Part 3, 8.2 "Error Code table".

CIRCULATION PUMP RUNNING display

1.14.5 COOL MODE RUNNING operation
MENU > FOR SERVICEMAN > TEST RUN > COOL MODE RUNNING

The **COOL MODE RUNNING** operation is used to check the operation of the system in space cooling mode.

During the **COOL MODE RUNNING** operation, the M thermal Split unit leaving water set temperature is 7°C. The current actual leaving water temperature is displayed on the user interface. The unit operates until the leaving water temperature drops to the set temperature or the next command is received.

COOL MODE RUNNING display


If any error code is displayed during the cool mode running operation, the cause should be investigated. Refer to Part 3, 8.2 "Error Code table".

1.14.6 HEAT MODE RUNNING operation

M thermal Arctic Split

The **HEAT MODE RUNNING** operation is used to check the operation of the system in space heating mode.

During the **HEAT MODE RUNNING** operation the M thermal Split unit leaving water set temperature is 35°C. The current actual leaving water temperature is displayed on the user interface. When the **HEAT MODE RUNNING** operation starts, the heat pump first runs for 10 mins.

After 10 mins:

- On systems where an auxiliary heat source (AHS) is installed, the AHS starts and runs for 10 mins (whilst the heat pump continues running), after which the AHS stops and the heat pump continues to operate until the water temperature rises to the set temperature or the heat mode running operation is exited by pressing **OK**.
- On systems where a backup electric heater is being used, the backup heater turn on (on models where the backup heater has a simple on/off control function). 3 mins later the backup electric heater will turn off. The heat pump will then operate until the water temperature rises to the set temperature or the **next command is received**.
- On systems with no auxiliary heat source (AHS), the heat pump will then operate until the water temperature rises to the set temperature or the **next command is received**.

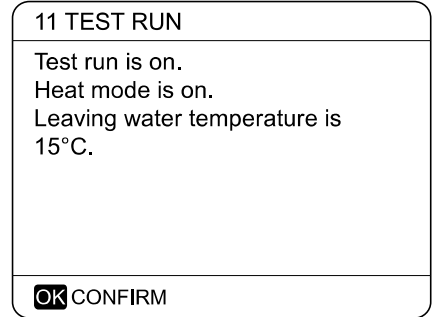
If any error code is displayed during the cool mode running operation, the cause should be investigated. Refer to Part 3, 8.2 “Error Code table”.

1.14.7 DHW MODE RUNNING operation

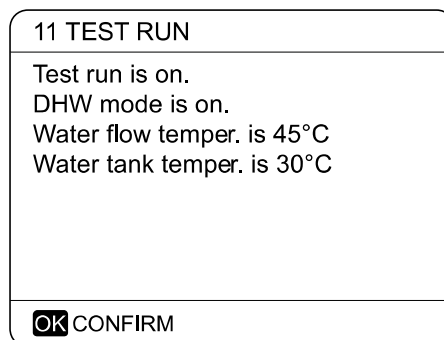
The **DHW MODE RUNNING** operation is used to check the operation of the system in DHW mode.

During the **DHW MODE RUNNING** operation, the DHW set temperature is 55°C. On systems where a tank boost heater is installed, the tank boost heater will turn on once the heat pump has run for 10 mins. The tank boost heater will turn off 3 min later and the heat pump will operate until the water temperature rises to the set temperature or the **next command is received**.

HEAT MODE RUNNING display



DHW MODE RUNNING display



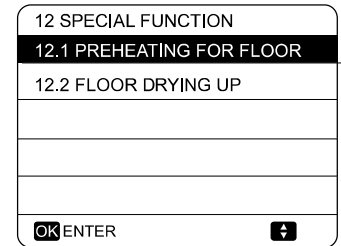
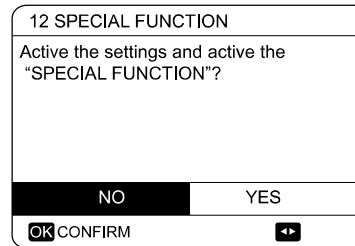
1.15 SPECIAL FUNCTION

1.15.1 SPECIAL FUNCTION menu overview

MENU > FOR SERVICEMAN > SPECIAL FUNCTION

SPECIAL FUNCTION is used to pre-heating floor and drying up floor once installation is complete or the first time start up the unit or restart the unit after a long time stop.

Special functions menu



1.15.2 PREHEATING FOR FLOOR

MENU > FOR SERVICEMAN > SPECIAL FUNCTION > PREHEATING FOR FLOOR

Before floor heating, if a large amount of water remains on the floor, the floor may be warped or even rupture during floor heating operation, in order to protect the floor, floor drying is necessary, during which the temperature of the floor should be increased gradually.

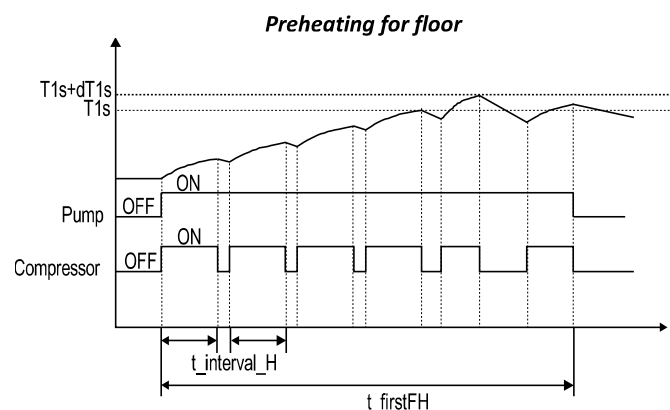
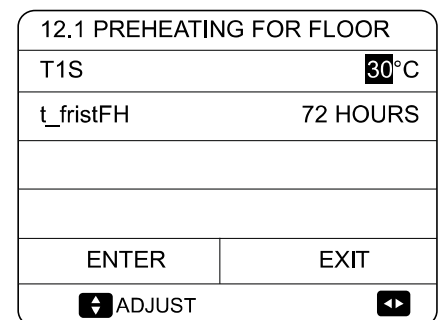
During first operation of the unit, air may remain in the water system which can cause malfunctions during operation. It is necessary to run the air purge function to release the air (make sure the air purge valve is open).

T1S sets the heat pump's leaving water set temperature in preheating for floor mode.

t_fristFH sets the duration of preheating for floor mode.

The operation of the unit during preheating for floor mode is illustrated below.

Preheating for floor menu

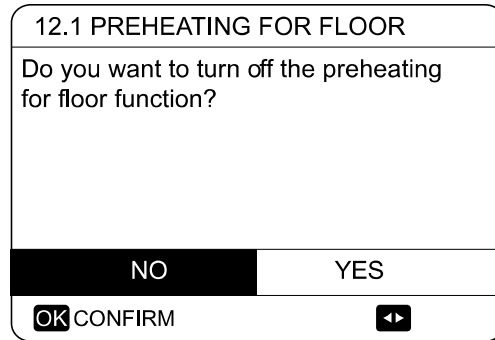
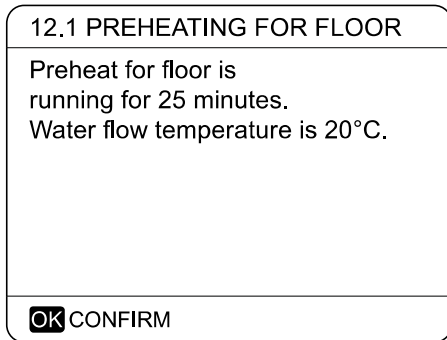


Abbreviations:

t_interval_H: Compressor re-start delay in space heating mode. (Refer to Part 3, 8.6 "HEAT MODE SETTING Menu").

Whilst the preheating for floor operation is running, the number of minutes that it has been running for and the heat pump's leaving water temperature are displayed on the user interface. During the preheating for floor operation all buttons except **OK** are inactivated. To exit the preheating for floor operation, press **OK** and then select **YES** when prompted. Refer to below:

Preheating for floor screens



1.15.3 FLOOR DRYING UP

MENU > FOR SERVICEMAN > SPECIAL FUNCTION > FLOOR DRYING UP

FLOOR DRYING UP menu

12.2 FLOOR DRYING UP	
t_DRYUP	8 days
t_HIGHPEAK	5 days
t_DRYDOWN	5 days
T_DRYPEAK	45°C
START TIME	15:00
← ADJUST	→

12.2 FLOOR DRYING UP	
START DAY	01-01-2019
ENTER	EXIT
← ADJUST	→

For newly-installed under-floor heating systems, floor drying up mode can be used to remove moisture from the floor slab and subfloor to prevent warping or rupture of the floor during floor heating operation. There are three phases to the floor drying up operation:

- Phase 1: gradual temperature increase from a starting point of 25°C to the peak temperature
- Phase 2: maintain peak temperature
- Phase 3: gradual temperature decrease from the peak temperature to 45°C

t_DRYUP sets the duration of Phase 1.

t_HIGHPEAK sets the duration of Phase 2.

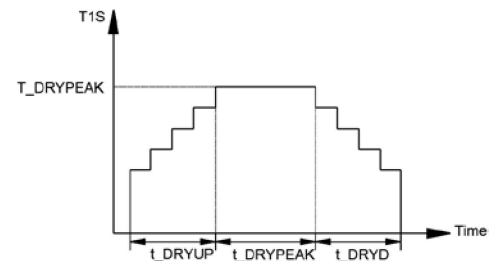
t_DRYDOWN is the duration of Phase 3.

T_DRYPEAK sets the heat pump's leaving water set temperature for Phase 2.

START TIME sets the floor drying up operation start time.

START DATE sets the floor drying up operation start date.

FLOOR DRYING UP settings



During the floor drying up operation all buttons except **OK** are inactivated. To exit the floor drying up operation, press **OK** and then select **YES** when prompted.

Note: In the event of a heat pump malfunction, floor drying up mode will continue if a backup electric heater and/or additional heating source is available and configured to support space heating mode.

FLOOR DRYING UP screen

12.2 FLOOR DRYING UP	
START DAY	01-01-2019
ENTER	EXIT
← ADJUST	→

1.16 AUTO RESTART

MENU > FOR SERVICEMAN > AUTO RESTART

AUTO RESTART sets whether or not the unit re-applies the user interface settings when the power returns following a power failure. Select **YES** to enable auto restart or **NON** to disable auto restart.

If the auto restart function is enabled, when the power returns following a power failure, the unit re-applies the user interface settings from before the power failure. If the auto restart function is disabled, when the power returns after a power failure, the unit won't auto restart.

AUTO RESTART menu

13 AUTO RESTART	
13.1 COOL/HEAT MODE	YES
13.2 DHW MODE	NON
ADJUST	

1.17 POWER INPUT LIMITATION

MENU > FOR SERVICEMAN > POWER INPUT LIMITATION

POWER INPUT LIMITATION sets the type of power input limitation and the setting range is 0-8. If the unit will operate at larger power input, 0 should be selected. If the unit will operate at a lower power input, 1-8 should be selected and the power input and capacity will decrease.

POWER INPUT LIMITATION menu

14 POWER INPUT LIMITATION	
14.1 POWER INPUT LIMITATION	0
ADJUST	

Limitation value (unit:A)

Model \ No.	0	1	2	3	4	5	6	7	8
4/6kW	18	18	16	15	14	13	12	12	12
8/10kW	19	19	18	16	14	12	12	12	12
12/14kW(1N)	30	30	28	26	24	22	20	18	16
16kW(1N)	30	30	29	27	25	23	21	19	17
12/14kW(3N)	14	14	13	12	11	10	9	9	9
16kW(3N)	14	14	13	12	11	10	9	9	9

1.18 INPUT DEFINE

MENU > FOR SERVICEMAN > INPUT DEFINE

15 INPUT DEFINE	
15.1 ON/OFF(M1M2)	REMOTE
15.2 SMART GRID	NON
15.3 T1b(Tw2)	NON
15.4 Tbt1	NON
15.5 Tbt2	NON
ADJUST	

15 INPUT DEFINE	
15.6 Ta	HMI
15.7 Ta-adj	-2°C
15.8 SOLAR INPUT	NON
15.9 F-PIPE LENGTH	<10m
15.10 RT/Ta_PCB	NON
ADJUST	

15 INPUT DEFINE	
15.11 PUMPI SILENT MODE	NON
ADJUST	

INPUT DEFINE sets sensors and functions to fulfill with installation.

ON/OFF(M1M2) sets the control function of M1M2 for remote ON/OFF of unit or AHS or TBH

SMART GRID sets whether SMART GRID control signal is connected to hydronic PCB.

T1b(Tw2) sets whether T1b sensor exist in the installation.

Tbt1 set whether balance tank temperature sensors are installed in the balance tank. (Tbt1 sensor, individually purchase; Tbt2, reserved)

Ta sets the Ta sensor connection type (HMI: Ta on wired controller; IDU: Ta connected on hydronic PCB)

Ta-adj is an correction value for Ta.

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SOLAR INPUT sets whether solar control signal is connected to hydronic PCB. (0=NON; 1=CN18; Tsolar 2=CN11SL1SL2)

F-PIPE LENGTH sets the length of refrigerant pipes between outdoor unit and indoor unit.

RT/Ta_PCB sets whether M-kit is valid.

Pump silent mode can decrease water pump maximum output by 5% in order to decrease the noise of heat pump.

1.19 HMI ADDRESS SET

MENU > FOR SERVICEMAN > HMI ADDRESS SET

HMI ADDRESS SET

17 HMI ADDRESS SET	
17.1 HMI SET	MASTER
17.2 HMI ADDRESS FOR BMS	1
← ADJUST →	

HMI SET sets the wired controller is master or slave. (0=MASTER, 1=SLAVE)

When HMI SET is set to SLAVE, the controller can only switch the operation mode, turn on or off, set the temperature, and cannot set other parameters and functions.

HMI ADDRESS FOR BMS sets the HMI address code for BMS.(only valid for master controller)

2 Operation Parameter Checking

MENU > OPERATION PARAMETER

This menu is for installer or service engineer reviewing the operation parameters. There are nine pages for the operating parameter as following

OPERATION PARAMETER	#01
ONLINE UNITS NUMBER	1
OPERATE MODE	COOL
SV1 STATE	ON
SV2 STATE	OFF
SV3 STATE	OFF
PUMP_I	ON
ADDRESS	1/9

OPERATION PARAMETER	#01
PUMP-O	OFF
PUMP-C	OFF
PUMP-S	OFF
PUMP-D	OFF
PIPE BACKUP HEATER	OFF
TANK BACKUP HEATER	ON
ADDRESS	2/9

OPERATION PARAMETER	#01
GAS BOILER	OFF
T1 LEAVING WATER TEMP.	35°C
WATER FLOW	1.72m ³ /h
HEAT PUMP CAPACTIY	11.52kW
POWER CONSUM.	1000kWh
Ta ROOM TEMP	25°C
ADDRESS	3/9

OPERATION PARAMETER	#01
T5 WATER TANK TEMP.	53°C
Tw2 CIRCUIT2 WATER TEMP.	35°C
TIS' C1 CLIMATE CURVE TEMP.	35°C
TIS2' C2 CLIMATE CURVE TEMP.	35°C
TW_O PLATE W-OUTLET TEMP.	35°C
TW_I PLATE W-OUTLET TEMP.	30°C
ADDRESS	4/9

OPERATION PARAMETER	#01
Tbt1 BUFFERTANK_UP TEMP.	35°C
Tbt2 BUFFERTANK_LOW TEMP.	35°C
Tsolar	25°C
IDU SOFTWARE	01-09-2019V01
ADDRESS	5/9

OPERATION PARAMETER	#01
ODU MODEL	6kW
COMP.CURRENT	12A
COMP.FREQUENCY	24Hz
COMP.RUN TIME	54 MIN
COMP.TOTAL RUN TIME	1000Hrs
EXPANSION VALVE	200P
ADDRESS	6/9

OPERATION PARAMETER	#01
FAN SPEED	600R/MIN
IDU TARGET FREQUENCY	46Hz
FREQUENCY LIMITED TYPE	5
SUPPLY VOLTAGE	230V
DC GENERATRIX VOLTAGE	420V
DC GENERATRIX CURRENT	18A
ADDRESS	7/9

OPERATION PARAMETER	#01
TW_O PLATE W-OUTLET TEMP.	35°C
TW_I PLATE W-INLET TEMP.	30°C
T2 PLATE F-OUT TEMP.	35°C
T2B PLATE F-IN TEMP.	35°C
Th COMP. SUCTION TEMP.	5°C
Tp COMP. DISCHARGE TEMP.	75°C
ADDRESS	8/9

OPERATION PARAMETER	#01
T3 OUTDOOR EXCHANGE TEMP.	5°C
T4 OUTDOOR AIR TEMP.	5°C
TF MODULE TEMP.	55°C
P1 COMP. PRESSURE	2300kPa
ODU SOFTWARE	01-09-2018V01
HMI SOFTWARE	01-09-2018V01
ADDRESS	9/9

3 Network Configuration Guidelines

The wired controller realizes intelligent control with a built-in WIFI module, which receives control signal from the APP. Before connecting the WLAN, please check for it if the router in your environment is active and make sure that the wired controller is well-connected to the wireless signal. When the product is connected to the network, please make sure that the phone is as close as possible to the product. Midea only supports 2.4GHz band routers at present. Special characters (punctuation, spaces, etc.) are not recommended as part of the WLAN name. It is recommended that you connect no more than 10 devices to a single router lest home appliances are affected by weak or unstable network signal. If the password of the router or WLAN is changed, clear all settings and reset the appliance. APP interface changes from time to time as APP is updated and may change slightly vary from those in this document.

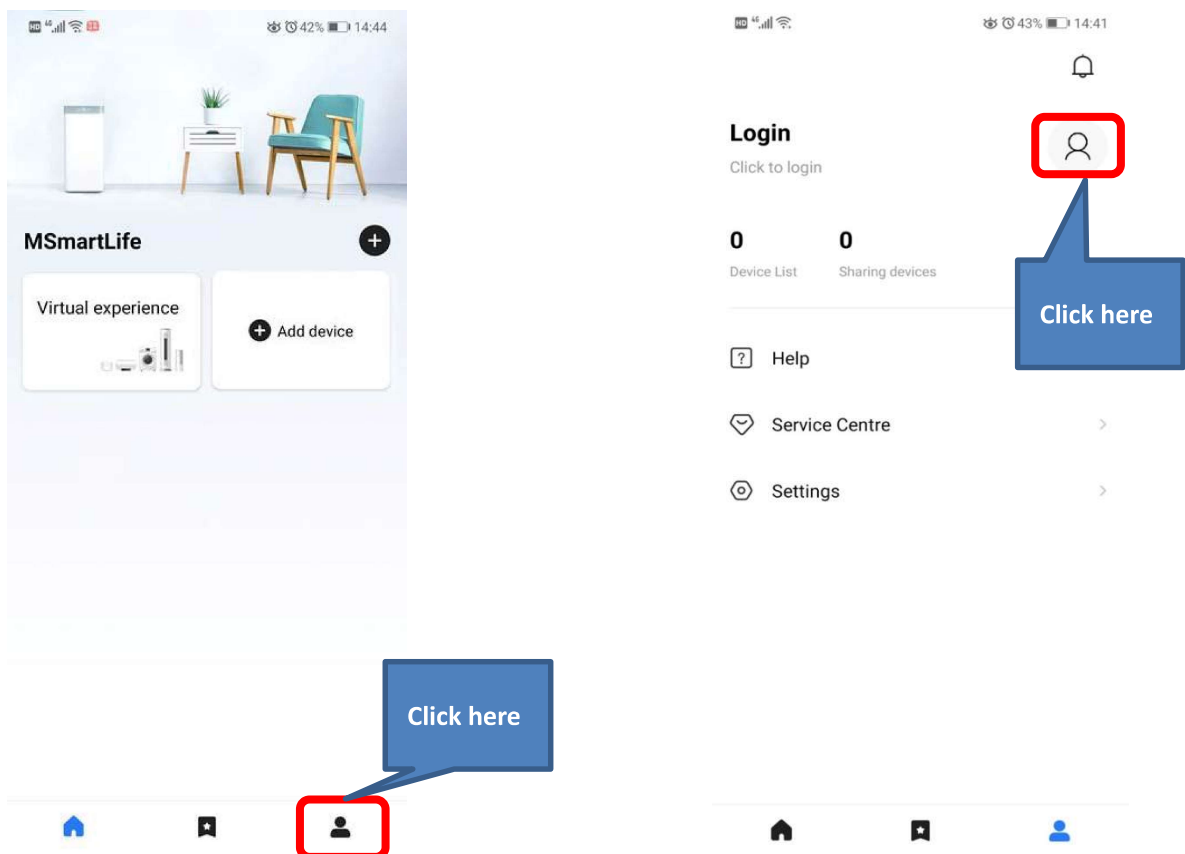
3.1 Install APP

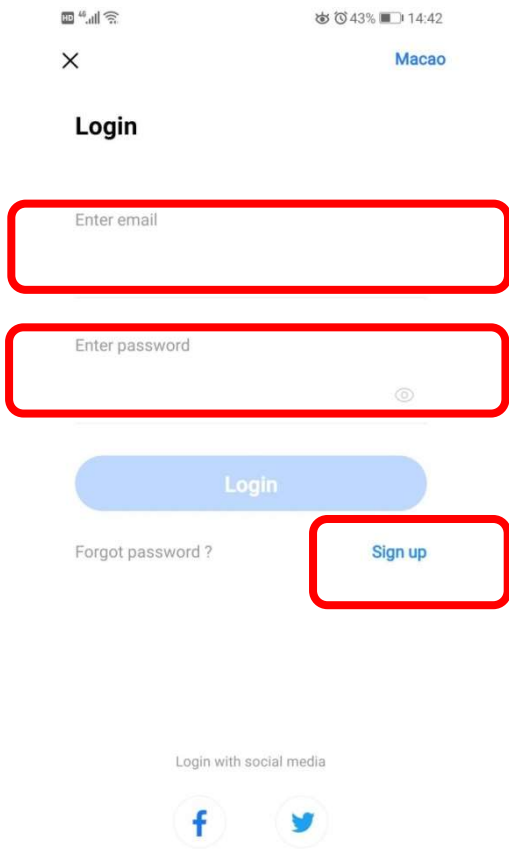
Scan the following QR code or research "MSmartLife" in APP STORE or GOOGLE PLAY to install the APP.



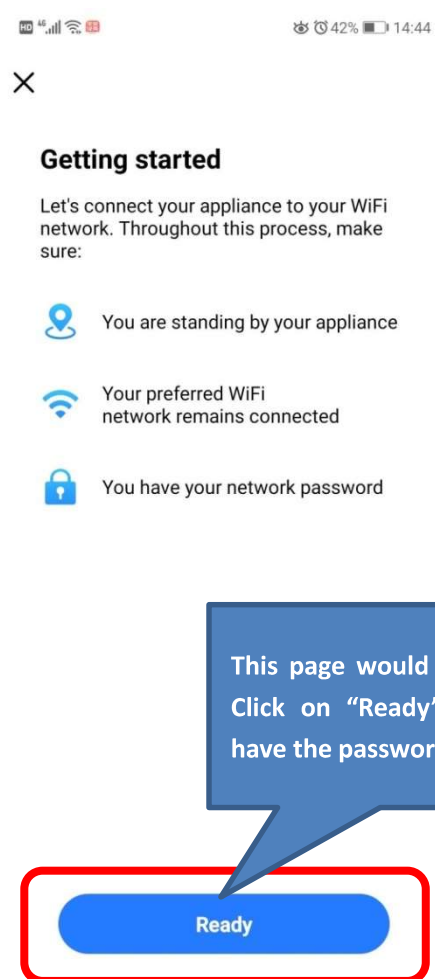
3.2 Sign in

After installation, open the APP and login.

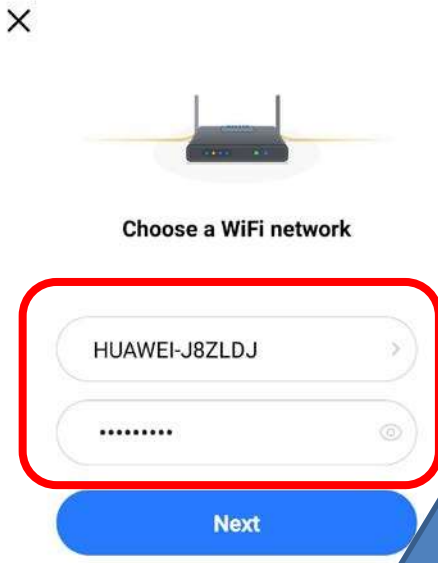




3.3 Add device and login to home Wi-Fi



4G 42% 14:44



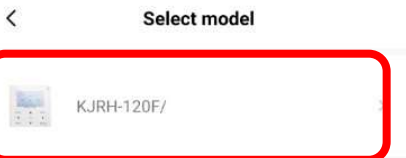
Select the Wi-Fi in your home and type in the password for this Wi-Fi

4G 40% 14:58



Select the Central heating Water Heater

4G 42% 14:45



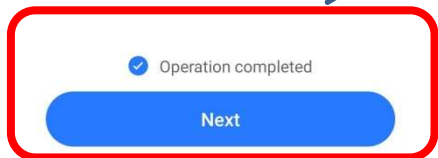
The App will automatically find out the controller, here the controller is KJRH-120F

4G 42% 14:45



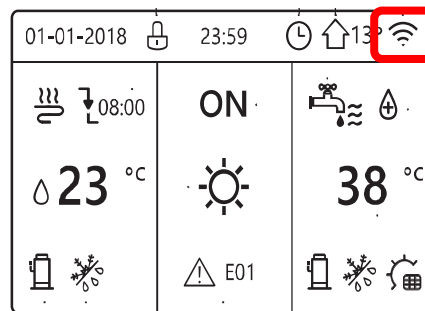
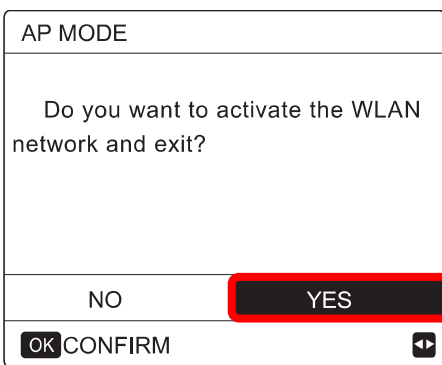
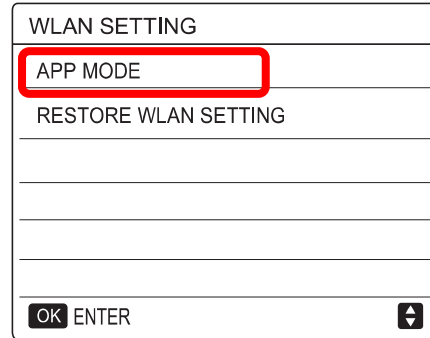
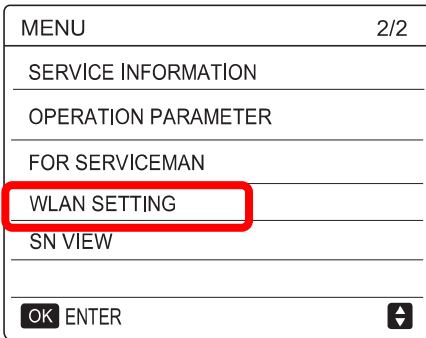
1. Click the "MENU" button on the wired controller, select "WLAN SETTING" and click the "OK" button.
2. Select "AP mode" and click the button.
3. Click the right direction button on the wired controller, then click the "OK" button to enter the AP mode. The "WiFi" icon will appear.

Check the Operation Completed and click on "Next"



3.4 Wired Controller Setting

Go to "MENU"> "WLAN SETTING"> "AP MODE". Press "OK" to activate the WLAN. Select YES, press OK to select AP mode. Select AP Mode correspondingly on the mobile device and continue the follow-up settings according to the APP prompts. During the Wireless distribution process, the LCD icon "📶" flashes to indicate that the network is being deployed. After the process is completed, the icon "📶" will be constantly on.



This icon will flash

3.4.1 Connect to new Wi-Fi

📶 40% 14:58

Cancel



Please keep the device as close as possible to the WiFi router

- Network preparation ○
- Device networking
- Account binding

Once the connection starts, the app will ask you to connect your phone with another Wi-Fi Midea_c3_xxxx

Connect device



① The home appliance has sent out wi-fi signal, please connect your mobile phone to this wi-fi

WiFi: midea_c3_xxxx

WiFi password: 12345678

② After successful connection MSmartLife to start the connection

Click here and connect your phone with the new Wi-Fi

Connect your appliance to WiFi

Cancel



Please keep the device as close as possible to the WiFi router

- Network preparation ✓
- Device networking ✓
- Account binding ○

Go Back to the App , it will take some time for the app to finish up



Connect successfully

The Central heating water heater0007 has been successfully added

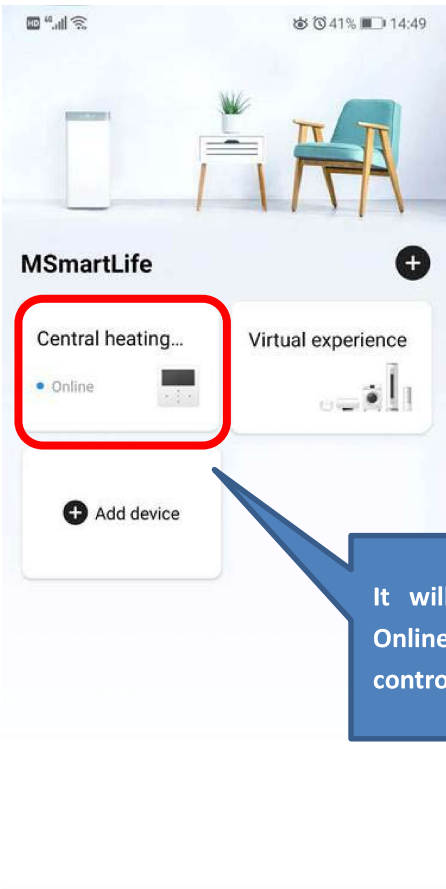
Central heating water heater

Complete

Click on "Complete" , once the Account binding is finished

Midea M thermal Arctic Split Engineering Data Book

3.4.2 Finishing up



It will show the Status as Online . Enter the device to control its settings

4 USB Function Guidelines

4.1 Parameters setting transfer between wired controllers

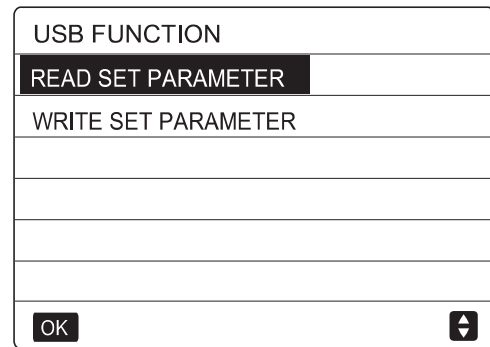
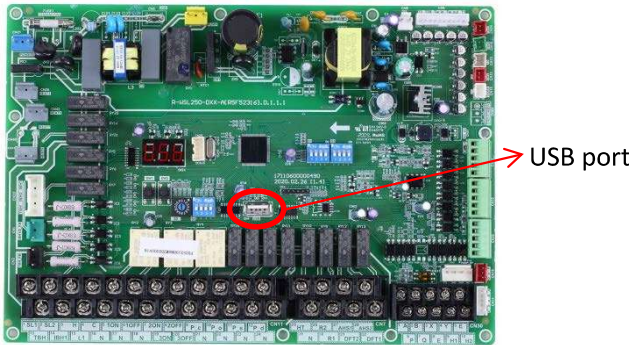
Installer can quickly copy the wired controller parameter settings from unit A to unit B via USB disk, which save the time of on-site installation. Steps are as follows:

Step 1:

Plug U disk into the port of hydro PCB of A unit.

“USB” appears on digital display

Wired controller interface automatically changes



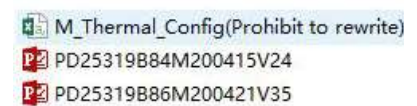
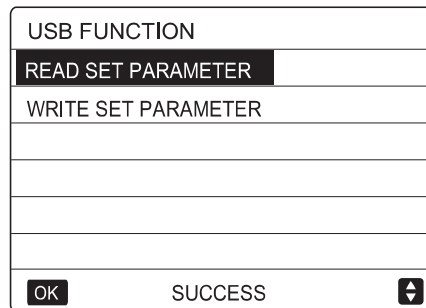
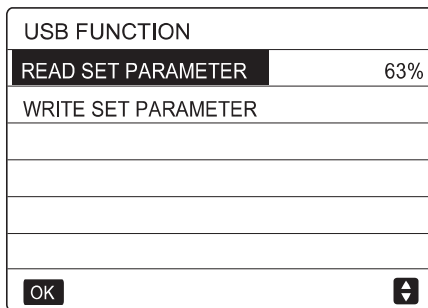
Step 2:

Select “READ SET PARAMETER” and press “OK” button then rate of progress will appear. When the process is finished, “SUCCESS” appears below and an EXCEL file which can not be seen in the wired controller interface but users can find it on computer will be generated inside the USB disk.

Select “READ SET PARAMETER”

Finished

EXCEL generated



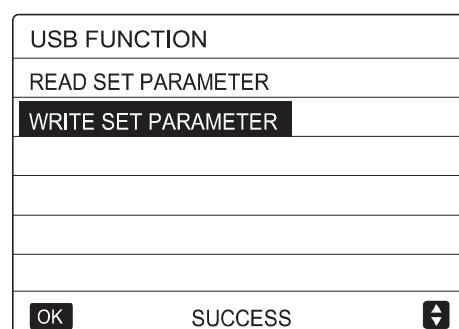
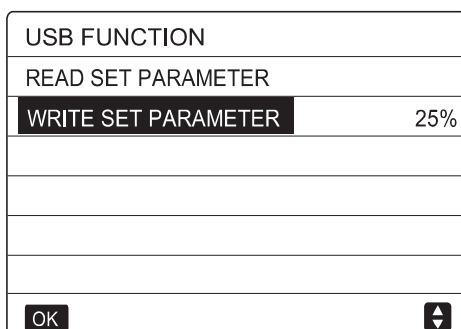
After that, if parameter correction is needed, please connect the USB with computer and open the EXCEL file to change parameters and then save it. Please do not change the file name or format. Parameters are not allowed for non-professionals to change and Midea recommends to use the wired controller to change the parameters.

Step 3:

Plug USB disk into the port of hydro PCB of B unit and select “WRITE SET PARAMETER” then rate of progress will appear. When the process is finished, “SUCCESS” appears below.

Select “WRITE SET PARAMETER”

Finished



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4.2 Convenient program upgrade for unit

There is no need to carry any heavy equipment but only USB disk can realize program upgrade. Steps are as follows:

Step 1:

Copy new program in U disk root directory where other files in bin format are not allowed in

Step 2:

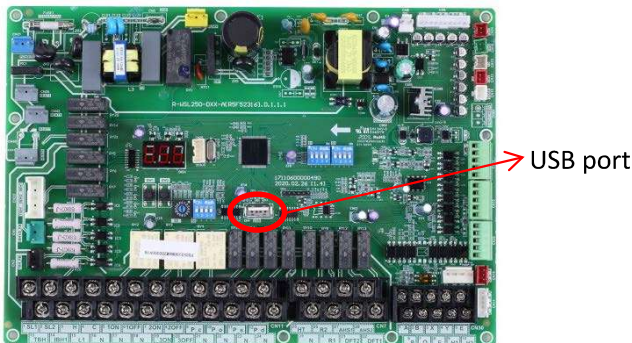
Power on and make sure communication is normal.

Step 3:

Plug U disk into the port of hydro PCB.

“USB” appears on digital display

Wired controller interface automatically changes



USB FUNCTION
READ SET PARAMETER
WRITE SET PARAMETER
PD25319B84M200415V24.bin
PD25319B86M200421V35.bin
OK ↕

Step 4:

Please distinguish between programs for main control PCB and hydro PCB. Select one of them and press “OK” button then rate of progress appears. When the process is finished, “SUCCESS” appears below. For upgrading outdoor unit, the process normally lasts for several minutes while only few seconds is needed for indoor unit.

Select program

USB FUNCTION
READ SET PARAMETER
WRITE SET PARAMETER
PD25319B84M200415V24.bin 51%
PD25319B86M200421V35.bin
OK ↕

Finished

USB FUNCTION
READ SET PARAMETER
WRITE SET PARAMETER
PD25319B84M200415V24.bin
PD25319B86M200421V35.bin
OK SUCCESS ↕

Step 5:

Pull out U disk and power on again to finish upgrading program. Check the program version to make sure upgrade is successful.

Check IDU software version

OPERATION PARAMETER	#00
Tbt1 BUFFERTANK_UP TEMP.	XX °C
Tbt2 BUFFERTANK_LOW TEMP.	XX °C
Tsolar	XX °C
IDU SOFTWARE	XX-XX-XXXXXXX
ADDRESS	5/9 ↕

Check ODU software version

OPERATION PARAMETER	#00
T3 OUTDOOR EXCHANGE TEMP.	XX °C
T4 OUTDOOR AIR TEMP	XX °C
TF MODULE TEMP.	XX °C
P1 COMP PRESSURE	XX Kpa
ODU SOFTWARE	XX-XX-XXXXXXX
HMI SOFTWARE	XX-XX-XXXXXXX
ADDRESS	9/9 ↕

5 Climate Related Curves

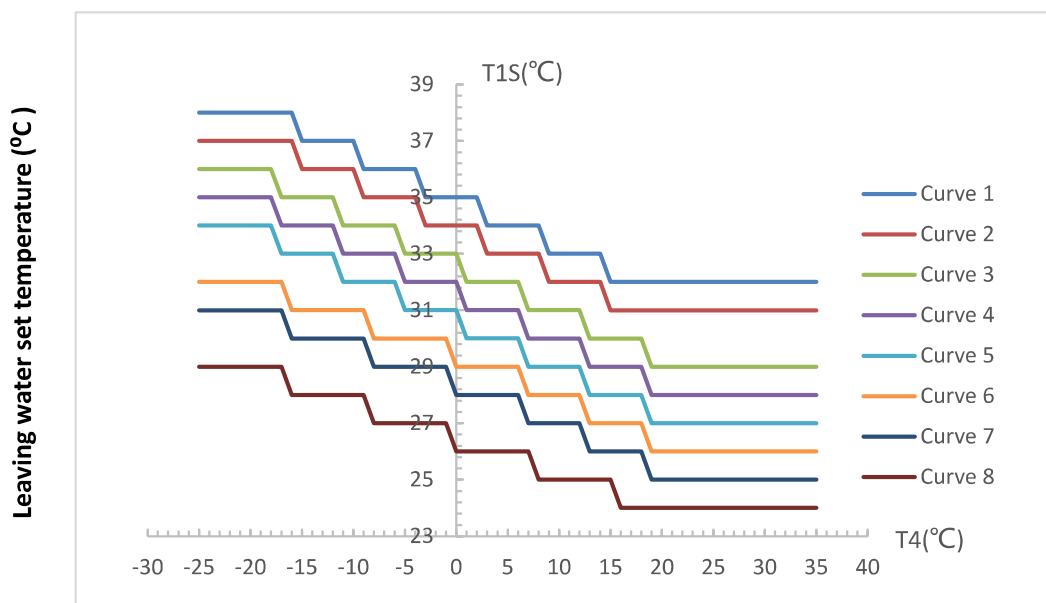
The climate related curves can be selected in the user interface, **MENU > PRESET TEMPERATURE > WEATHER TEMP. SET.**

The curves for heating mode and ECO heating mode are the same but the default curve is curve 4 in heating mode, while in ECO mode, the default curve is curve 6. The default curves for cooling mode is curve 4. Once the curve is selected, the leaving water set temperature (T1s) is determined by the outdoor temperature. In each mode, each curve from the eight curves in the user interface can be selected.

WEATHER TEMP.SET menu

PRESET TEMPERATURE		
PRESET TEMP.	WEATHER TEMP.SET	ECO MODE
	ZONE1 C-MODE LOW TEMP.	OFF
	ZONE1 H-MODE LOW TEMP.	OFF
	ZONE2 C-MODE LOW TEMP.	OFF
	ZONE2 H-MODE LOW TEMP.	OFF
ON/OFF	ON/OFF	

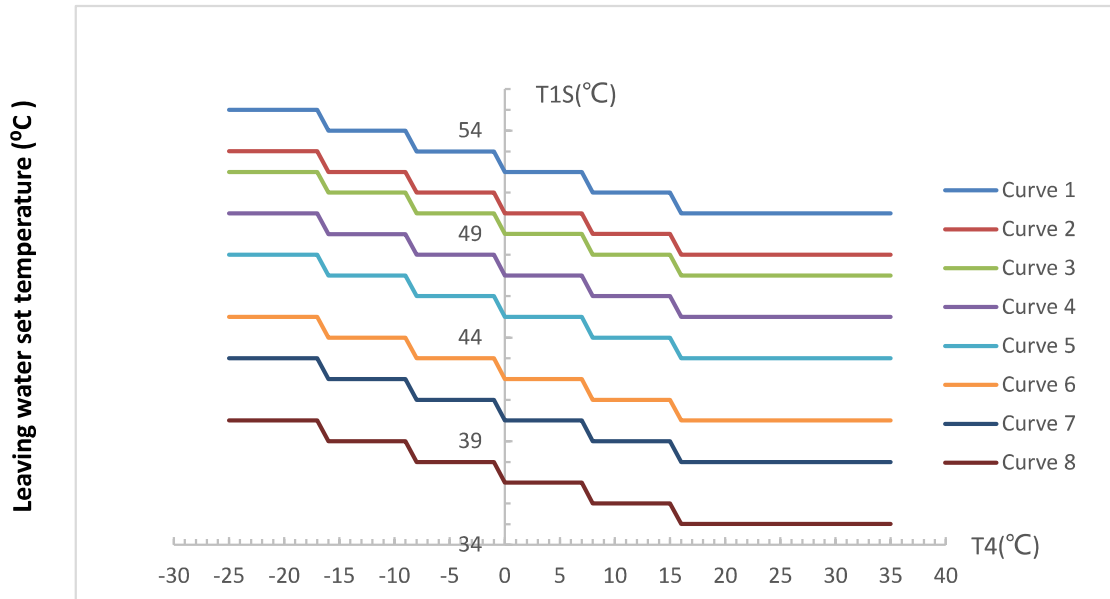
Low temperature curves for heating mode¹



Notes:

1. It only has the curves of the low temperature setting for heating, if the low temperature is set for heating.
2. Curve 4 is default in low temperature heating mode and curve 6 is default in ECO mode.

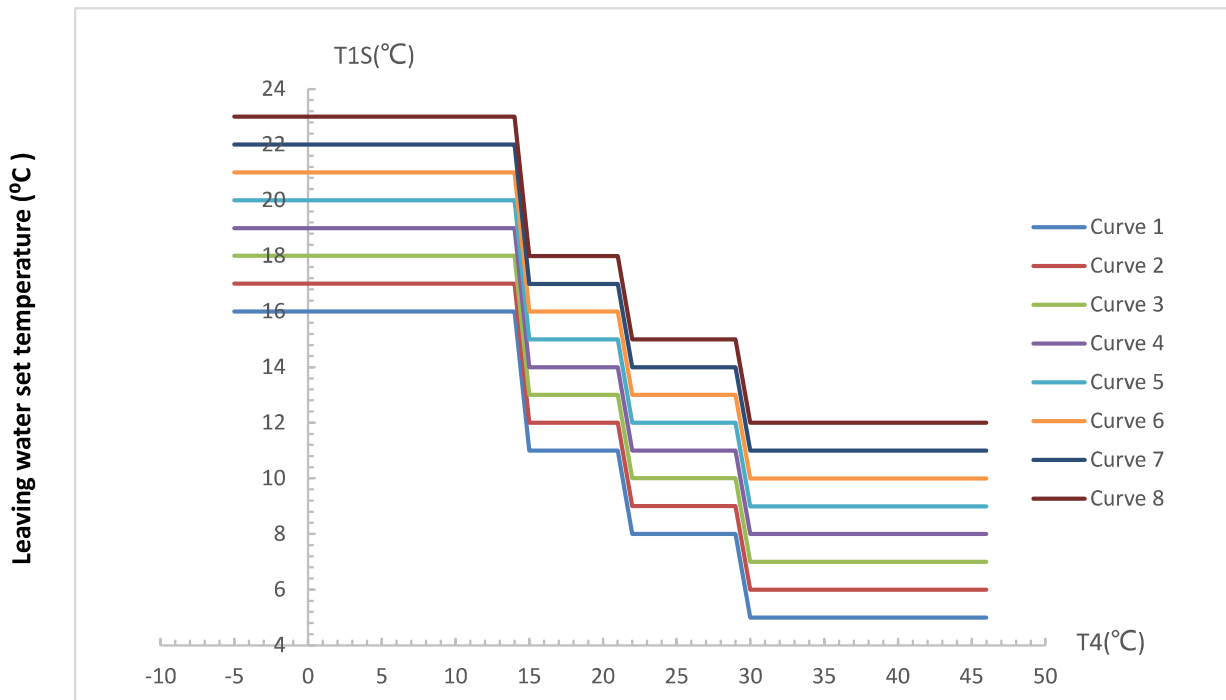
High temperature curves for heating mode¹



Notes:

1. It only has the curves of the high temperature setting for heating, if the high temperature is set for heating.
2. Curve 4 is default in high temperature heating mode and curve 6 is default in ECO mode.

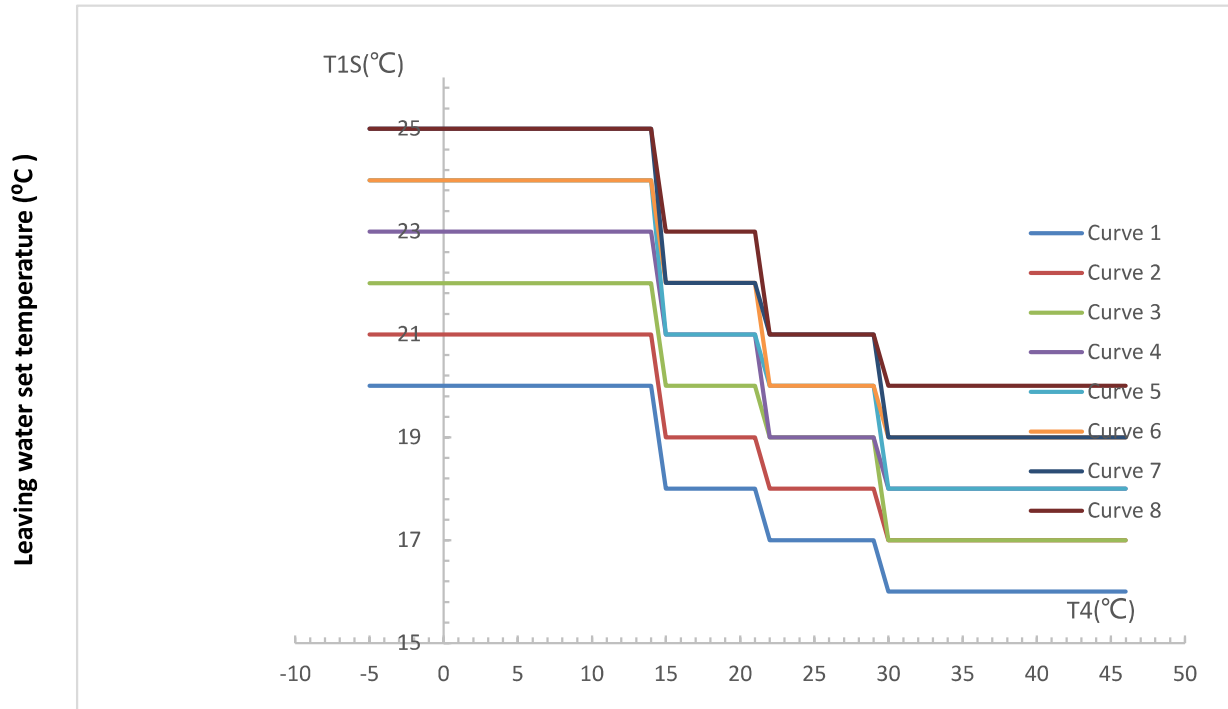
Low temperature curves for cooling mode¹



Notes:

1. It only has the curves of the low temperature setting for cooling, if the low temperature is set for cooling.
2. Curve 4 is default in low temperature cooling mode.

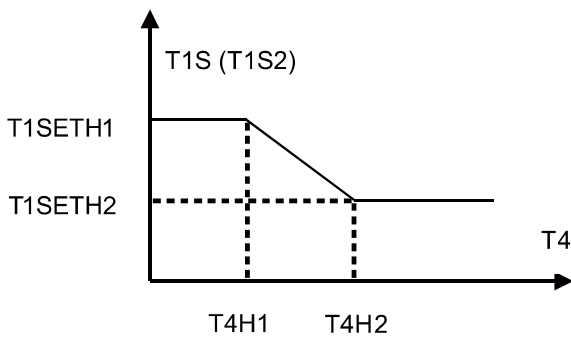
High temperature curves for cooling mode¹



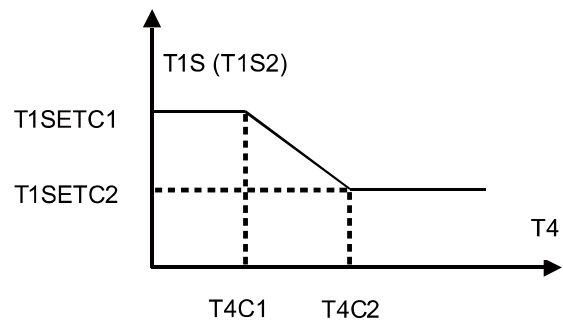
Notes:

1. It only has the curves of the high temperature setting for cooling, if the high temperature is set for cooling.
2. Curve 4 is default in high temperature cooling mode.

Automatic setting curve for heating mode



Automatic setting curve for cooling mode



6 Error Code Table

Error code	Content
C7	Transducer module temperature too high protection
E0	Water flow failure (E8 appears 3 times)
E1	Phase sequence error (for 3 phase models)
E2	Communication error between the main control board of hydro module and user interface
E3	Backup electric heater exchanger water outlet temperature sensor T1 error
E4	Domestic hot water tank temperature sensor T5 error
E5	Air side heat exchanger refrigerant outlet temperature sensor T3 error
E6	Outdoor ambient temperature sensor T4 error
E7	Balance tank sensor Tbt1 error
E8	Water flow failure within 3 times
E9	Suction pipe temperature sensor Th error
EA	Discharge pipe temperature sensor Tp error
Eb	Solar board sensor Tsolar error
Ec	Balance tank sensor Tbt2 error
Ed	Water side heat exchanger water inlet temperature sensor Twin error
EE.	Hydro box EEPROM error
F1	DC generatrix voltage is too low
H0	Communication error between outdoor unit main control chip and hydro box main control chip
H1	Communication error between outdoor unit main control chip and inverter driver chip
H2	Water side heat exchanger refrigerant outlet (liquid pipe) temperature sensor T2 error
H3	Water side heat exchanger refrigerant inlet (gas pipe) temperature sensor T2B error
H4	Inverter module protection (L0/L1 appear 3 times in one hour)
H5	Room temperature sensor Ta error
H6	DC fan error
H7	Abnormal main circuit voltage
H8	Pressure sensor error
H9	Zone 2 water outlet temperature sensor Tw2 error
HA	Water side heat exchanger water outlet temperature sensor error
Hb	PP protection appears three times in a row and Twout<7°C
H.F.	Invert module EEPROM error
HH	H6 appears 10 times in 120min
HP	Low pressure protection (pressure < 0.6MPa for 3 times in one hour)
P0	Low pressure protection
P1	High pressure protection
P3	Compressor current protection
P4	Discharge temperature sensor Tp protection
P5	High temperature difference between water side heat exchanger water inlet and water outlet temperatures protection
P6	Inverter module protection
L0	Inverter module protection
L1	DC bus low voltage protection
L2	DC bus high voltage protection

Table continued on next page ...

Table 3-13.1: Error code table(continued)

L4	MCE error
L5	Zero speed protection
L7	Phase sequence error
L8	Compressor frequency variation greater than 15Hz within one second protection
L9	Actual compressor frequency differs from target frequency by more than 15Hz protection
Pb	Water side heat exchanger anti-freeze protection
Pd	Air side heat exchanger refrigerant outlet temperature sensor T3 error
PP	Water side heat exchanger inlet temperature is higher than outlet temperature in heating/DHW mode
bH	PED board error

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Note: Product specifications change from time to time as product improvements and developments are released and may vary from those in this document.

